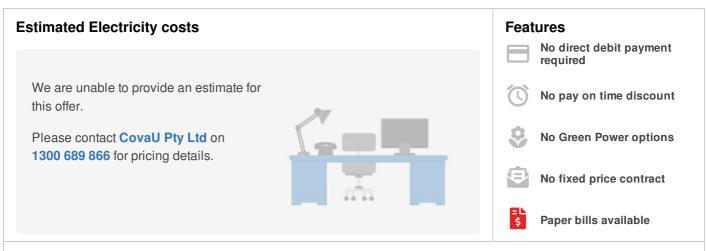


CovaU Pty Ltd

No contract term

Two rate: single rate with controlled load

- Call 1300 689 866
- 🖵 www.covau.com.au



Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID COV118637MS.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Small business
Release date	02-09-2019
Expiry date	31-12-2019

Offer eligibility

Available to Business customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Discounts and incentives

Guaranteed discounts

Guaranteed discount

(incl. GST)

Percentage of usage: 34.00%

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Business customers in the Citipower network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions

This fact sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria.

For full terms and conditions applicable to this energy offer, please visit www.covau.com.au/terms or contact CovaU on 1300 689 866.

Fees

1 665		
	(incl. GST)	
Disconnection fee	Flat rate: \$41.33	
Business Hours Rates. This fee is passed through from your distributor and may vary current fee.	. Please contact your distributor to find out the	
Reconnection fee	Flat rate: \$40.72	
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out t current fee.		
Credit card payment processing fee	Percentage of bill: 0.82%	
The amount is GST inclusive and applies to payments made by debit and credit cards	3.	
Direct debit dishonour payment fee	Flat rate: \$9.50	
Cheque dishonour payment fee	Flat rate: \$9.50	
Other fee	Flat rate: \$25.00	
Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.		
Credit card payment processing fee	Percentage of bill: 0.80%	
The amount is GST inclusive and applies to credit card payments via Australia Post.		
Other fee	Flat rate: \$3.00	
Over the counter payment fee - may apply for over the counter payments made at an	n Australia Post outlet.	
Other fee	Flat rate: \$1.75	
Paper Bill Fee.		
Additional information		
For information on additional fees, please visit our website : www.covau.com.au		
Billing details		
Bill frequency 1 month		
Payment options Please contact the retailer to discuss payment options		
Offer rate and details		
Local time		
Electricity charges (All year)	Tariff (incl. GST)	
Daily supply charge	170.50 c/day	
Peak consumption		
All consumption	39.07c/kWh	
Controlled load charges	Tariff (incl. GST)	
Controlled load consumption	29.43 c/kWh	
Daily supply charge: a charge that applies for supplying electricity to your premises how much electricity is used.	for each day of the billing period, regardless of	

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.