

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU284594SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	119.800000 cents per day	131.780000 cents per day
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	43.620000 cents per kWh	47.982000 cents per kWh
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 23:00 - 00:00, 00:00 - 07:00; Sat - Sun, 00:00 - 00:00	23.230000 cents per kWh	25.553000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a> . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$33.49 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU284595SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	AusNet Services (electricity)	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	129.900000 cents per day	142.890000 cents per day
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	49.940000 cents per kWh	54.934000 cents per kWh
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 23:00 - 00:00, 00:00 - 07:00; Sat - Sun, 00:00 - 00:00	23.680000 cents per kWh	26.048000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a> . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

### Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU284596SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Jemena	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	120.200000 cents per day	132.220000 cents per day
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	43.120000 cents per kWh	47.432000 cents per kWh
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 23:00 - 00:00, 00:00 - 07:00; Sat - Sun, 00:00 - 00:00	25.110000 cents per kWh	27.621000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a> . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$41.30 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.73 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$36.89 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

### Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU284597SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Powercor	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	134.600000 cents per day	148.060000 cents per day
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	44.040000 cents per kWh	48.444000 cents per kWh
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 23:00 - 00:00, 00:00 - 07:00; Sat - Sun, 00:00 - 00:00	23.030000 cents per kWh	25.333000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a> . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$60.08 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.87 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$52.76 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

### Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU284598SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	United Energy	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	111.800000 cents per day	122.980000 cents per day
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	42.490000 cents per kWh	46.739000 cents per kWh
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 23:00 - 00:00, 00:00 - 07:00; Sat - Sun, 00:00 - 00:00	22.290000 cents per kWh	24.519000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a> . All times are in Australian Eastern Standard Time (AEST), unless you have an interval Meter or a Smart Meter, in which case, times will be adjusted to Australian Eastern Daylight Time during daylight savings periods.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$24.94 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

### Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285030SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	119.800000 cents per day	131.780000 cents per day
All consumption	33.060000 cents per kWh	36.366000 cents per kWh
<b>Controlled load charges</b>		
<b>Hot Water Usage consumption– Controlled Load</b>	26.91 cents per kWh	29.601000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$33.49 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285031SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	119.800000 cents per day	131.780000 cents per day
All consumption	33.060000 cents per kWh	36.366000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$33.49 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

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# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285032SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	AusNet Services (electricity)	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	129.900000 cents per day	142.890000 cents per day
First 11.18 kWh usage during day	36.990000 cents per kWh	40.689000 cents per kWh
Balance of kWh per day	41.460000 cents per kWh	45.606000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)



# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285033SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Jemena	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	107.900000 cents per day	118.690000 cents per day
All consumption	36.690000 cents per kWh	40.359000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$41.30 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.73 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$36.89 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285034SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Jemena	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	107.900000 cents per day	118.690000 cents per day
All consumption	36.690000 cents per kWh	40.359000 cents per kWh
<b>Controlled load charges</b>		
<b>Hot Water Usage consumption– Controlled Load</b>	27.78 cents per kWh	30.558000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$41.30 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.73 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$36.89 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285035SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Powercor	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	134.600000 cents per day	148.060000 cents per day
All consumption	33.790000 cents per kWh	37.169000 cents per kWh
<b>Controlled load charges</b>		
<b>Hot Water Usage consumption– Controlled Load</b>	26.09 cents per kWh	28.699000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$60.08 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.87 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$52.76 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285036SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Powercor	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	134.600000 cents per day	148.060000 cents per day
All consumption	33.790000 cents per kWh	37.169000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$60.08 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$63.87 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$52.76 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)



# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285037SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	United Energy	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	101.300000 cents per day	111.430000 cents per day
All consumption	36.100000 cents per kWh	39.710000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$24.94 inc. GST</b> Special Meter Read (Business Hours)

**Additional information:** For the full schedule of fees applicable to this offer, please visit <http://www.lumoenergy.com.au/help-centre/fee-schedule-vic> or call us on 1300 11 58 66.

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West Melbourne 8007 VIC	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285038SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	United Energy	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	101.300000 cents per day	111.430000 cents per day
All consumption	36.100000 cents per kWh	39.710000 cents per kWh
<b>Controlled load charges</b>		
<b>Hot Water Usage consumption– Controlled Load</b>	25.8 cents per kWh	28.380000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$24.94 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Lumo Energy Australia Pty Ltd	PO BOX 632 Collins Street West	1300 115 866	<a href="http://www.lumoenergy.com.au">http://www.lumoenergy.com.au</a>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Lumo Energy Australia Pty Ltd**  
 Offer name: **Lumo Options (Standing Offer)**  
 Offer ID: **LU285044SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	AusNet Services (electricity)	Standing offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	134.900000 cents per day	148.390000 cents per day
First 11.18 kWh usage during day	36.990000 cents per kWh	40.689000 cents per kWh
Balance of kWh per day	41.460000 cents per kWh	45.606000 cents per kWh
<b>Controlled load charges</b>		
<b>Hot Water Usage consumption– Controlled Load</b>	25.83 cents per kWh	28.413000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-In Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Premium Feed-In Tariff (If eligible)	66.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	Not applicable for standing offers
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer is available to Residential customers and is subject to the identification of the network tariff and metering requirements. For solar feed-in eligibility, please visit <a href="http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic">http://www.lumoenergy.com.au/green-energy/solar-energy-buy-back/vic</a>
<b>Prices are fixed</b>	No. We may vary our standing offer charges not more than once every 6 months. We will publish any variation in a newspaper and on our website at least 10 business days before it starts. We will include details with your next bill if the variation affects you.
<b>Contract expiry details</b>	Your contract is ongoing until it is ended by you or us.
<b>Terms and conditions</b>	For full terms and conditions applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/useful-docs">http://www.lumoenergy.com.au/help-centre/useful-docs</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Disconnection fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Business Hours
<b>Other fee</b>	<b>Flat rate - \$21.48 inc. GST</b> Special Meter Read (Business Hours)
<b>Additional information:</b> For the full schedule of fees applicable to this offer, please visit <a href="http://www.lumoenergy.com.au/help-centre/fee-schedule-vic">http://www.lumoenergy.com.au/help-centre/fee-schedule-vic</a> or call us on 1300 11 58 66.	

Incentives	
<b>No contract term</b>	The freedom of no contract term

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
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Lumo Energy Australia Pty Ltd

PO BOX 632 Collins Street West  
Melbourne 8007 VIC

1300 115 866

<http://www.lumoenergy.com.au>

## Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)