

**Flexi Home**  
**United Energy**



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

### Single Rate (LVS1R) (QEN84292MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	28.000 c/KWh	30.800 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	89.000 c/day	97.900 c/day

### Single Rate + Controlled Load (LVS1R + LVDED) (QEN84293MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	28.000 c/KWh	30.800 c/KWh
Supply charge (c/day)	89.000 c/day	97.900 c/day

### Time of Use (LVS2R) (QEN84187MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	18.000 c/KWh	19.800 c/KWh
Supply charge (c/day)	194.000 c/day	213.400 c/day

### Flexi (TODFLEX) (QEN84188MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	43.000 c/KWh	47.300 c/KWh
Shoulder	25.000 c/KWh	27.500 c/KWh
Off Peak	24.000 c/KWh	26.400 c/KWh
Supply charge (c/day)	270.000 c/day	297.000 c/day

### Demand (RESKW1R)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	89.000 c/day	97.900 c/day
Demand charges (Summer)	31.600 c/KW/day	34.760 c/KW/day
Demand charges (Non-Summer)	13.650 c/KW/day	15.015 c/KW/day

## Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

## GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

## Terms of contract

### 2 year energy agreement

Energy agreement period is 24 months

### Bill Frequency

Subject to frequency of meter read by your network

## Other details

### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

### Eligibility

Eligible customers must be located in the VIC United Energy distribution area.

### Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

## Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	<a href="http://www.qenergy.com.au">www.qenergy.com.au</a>	Please visit <a href="http://www.qenergy.com.au">www.qenergy.com.au</a>

## Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit [www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au).