

# Energy Price Fact Sheet

Company: **AGL Sales Pty Limited**  
 Offer name: **Residential Savers**  
 Offer ID: **AGD78239MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	United Energy	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	107.900000 cents per day	118.690000 cents per day
All consumption	28.500000 cents per kWh	31.350000 cents per kWh
<b>Controlled load charges</b>		
<b>Applicable to customers that have controlled load consumption consumption– Controlled Load</b>	18.6 cents per kWh	20.460000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
<b>Greenpower 10%</b> For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.10 per week
<b>Greenpower 20%</b> For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.80 per week
<b>Greenpower 100%</b> For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> AGL Retailer Feed-in Tariff (RFiT)	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Solar bonus scheme pre 30 December 2011 60 cent PFIT	71.300000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	3 months
<b>Eligibility</b>	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> .
<b>Prices are fixed</b>	No. The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
<b>Contract expiry details</b>	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
<b>Terms and conditions</b>	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
<b>Disconnection fee</b>	<b>Flat rate - \$53.12 inc. GST</b> Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
<b>Cheque dishonour payment fee</b>	<b>Flat rate - \$6.50 inc. GST</b> Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
<b>Direct debit dishonour payment fee</b>	<b>Flat rate - \$2.30 inc. GST</b> Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> The amount is GST inclusive and applies to payments made by debit and credit cards.
<b>Other fee</b>	<b>Flat rate - \$1.75 inc. GST</b> A paper bill fee may apply for each bill sent by post. Includes GST
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST
<b>Additional information:</b> Additional fees and charges may apply. Please see the AGL fee schedules at <a href="http://agl.com.au/fees">agl.com.au/fees</a>	

Conditional discounts	
<b>33% pay on time discount</b>	<b>Percentage of usage - 33.00 %</b> The pay on time discount only applies to our energy usage charges, and will appear as a separate credit (GST exclusive) on bills, for each bill paid in full on or before the due date.

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	<a href="http://www.agl.com.au/viccompare">www.agl.com.au/viccompare</a>

### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)