

# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
Offer name: **VIC Home Standing**  
Offer ID: **TAN81231SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Single rate                     | Price (exc. GST)         | Price (inc. GST)         |
|---------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b> |                          |                          |
| <b>Daily supply charge</b>            | 129.000000 cents per day | 141.900000 cents per day |
| All consumption                       | 26.900000 cents per kWh  | 29.590000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                   |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                   |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                              |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect. |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                     |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .                                                                                   |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
|----------------------|----------------------------------------------------|--------------|--------------------|
| Tango Energy Pty Ltd | Level 13, 700 Collins Street Docklands<br>3008 VIC | 1800 010 648 | tangoenergy.com    |

#### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home Standing**  
 Offer ID: **TAN81236SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Two rate: single rate with controlled load    | Price (exc. GST)         | Price (inc. GST)         |
|-----------------------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b>               |                          |                          |
| <b>Daily supply charge</b>                          | 129.000000 cents per day | 141.900000 cents per day |
| All consumption                                     | 26.900000 cents per kWh  | 29.590000 cents per kWh  |
| <b>Controlled load charges</b>                      |                          |                          |
| <b>Controlled Load consumption– Controlled Load</b> | 18.8 cents per kWh       | 20.680000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                   |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                   |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                              |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect. |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                     |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .                                                                                   |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
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| Tango Energy Pty Ltd | Level 13, 700 Collins Street Docklands<br>3008 VIC | 1800 010 648 | tangoenergy.com    |

#### Information

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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home Standing**  
 Offer ID: **TAN81232SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Single rate with Climate Saver  | Price (exc. GST)         | Price (inc. GST)         |
|---------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b> |                          |                          |
| <b>Daily supply charge</b>            | 129.000000 cents per day | 141.900000 cents per day |
| All consumption                       | 31.200000 cents per kWh  | 34.320000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                                                                                                                                                                 |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect.                                                                                                                                    |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> . Climate Saver Usage (Summer) Rate: 33.11 cents per kWh incl. GST applicable from 1 November to 31 March. Climate Saver Usage (Non-Summer) Rate: 19.36 cents per kWh incl. GST applicable from 1 April to 31 October. |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
|----------------------|----------------------------------------------------|--------------|--------------------|
| Tango Energy Pty Ltd | Level 13, 700 Collins Street Docklands<br>3008 VIC | 1800 010 648 | tangoenergy.com    |

#### Information

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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home Standing**  
 Offer ID: **TAN81217SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Single rate with Climate Saver & controlled load | Price (exc. GST)         | Price (inc. GST)         |
|--------------------------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b>                  |                          |                          |
| <b>Daily supply charge</b>                             | 129.000000 cents per day | 141.900000 cents per day |
| All consumption                                        | 31.200000 cents per kWh  | 34.320000 cents per kWh  |
| <b>Controlled load charges</b>                         |                          |                          |
| <b>Controlled Load consumption</b> – Controlled Load   | 18.8 cents per kWh       | 20.680000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                                                                                                                                                                 |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect.                                                                                                                                    |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> . Climate Saver Usage (Summer) Rate: 33.11 cents per kWh incl. GST applicable from 1 November to 31 March. Climate Saver Usage (Non-Summer) Rate: 19.36 cents per kWh incl. GST applicable from 1 April to 31 October. |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
Offer name: **VIC Home Standing**  
Offer ID: **TAN81265SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Time of use 5 day                                                                                   | Price (exc. GST)         | Price (inc. GST)         |
|-----------------------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b>                                                                     |                          |                          |
| <b>Daily supply charge</b>                                                                                | 129.000000 cents per day | 141.900000 cents per day |
| <b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 00:00 - 07:00, 23:00 - 00:00; Sat - Sun, 00:00 - 00:00 | 20.400000 cents per kWh  | 22.440000 cents per kWh  |
| <b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00                                                  | 33.300000 cents per kWh  | 36.630000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)          | Feed-in rate (inc. GST) |
|-----------------------------------------------|----------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                   |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                   |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                              |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect. |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                     |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .                                                                                   |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home Standing**  
 Offer ID: **TAN81266SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Time of use with controlled load                                                                    | Price (exc. GST)         | Price (inc. GST)         |
|-----------------------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b>                                                                     |                          |                          |
| <b>Daily supply charge</b>                                                                                | 129.000000 cents per day | 141.900000 cents per day |
| <b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 00:00 - 07:00, 23:00 - 00:00; Sat - Sun, 00:00 - 00:00 | 20.400000 cents per kWh  | 22.440000 cents per kWh  |
| <b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00                                                  | 33.300000 cents per kWh  | 36.630000 cents per kWh  |
| <b>Controlled load charges</b>                                                                            |                          |                          |
| <b>Controlled Load consumption</b> – Controlled Load                                                      | 20.4 cents per kWh       | 22.440000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                   |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                   |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                              |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect. |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                     |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .                                                                                   |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
|----------------------|----------------------------------------------------|--------------|--------------------|
| Tango Energy Pty Ltd | Level 13, 700 Collins Street Docklands<br>3008 VIC | 1800 010 648 | tangoenergy.com    |

#### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home Standing**  
 Offer ID: **TAN81251SR**



| Customer type | Fuel type(s) | Distributor | Offer type     | Release date |
|---------------|--------------|-------------|----------------|--------------|
| Residential   | Electricity  | Powercor    | Standing offer | 01-Jan-2019  |

## Electricity tariff rates

| Type: Flexible Pricing                                                                                              | Price (exc. GST)         | Price (inc. GST)         |
|---------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| <b>Electricity charges – All year</b>                                                                               |                          |                          |
| <b>Daily supply charge</b>                                                                                          | 129.000000 cents per day | 141.900000 cents per day |
| <b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 00:00 - 07:00; Sat - Sun, 00:00 - 07:00; Everyday, 22:00 - 00:00 | 20.400000 cents per kWh  | 22.440000 cents per kWh  |
| <b>Shoulder consumption: Shoulder</b> – Mon - Fri, 07:00 - 15:00, 21:00 - 22:00; Sat - Sun, 07:00 - 22:00           | 26.900000 cents per kWh  | 29.590000 cents per kWh  |
| <b>Peak consumption: Peak</b> – Mon - Fri, 15:00 - 21:00                                                            | 33.300000 cents per kWh  | 36.630000 cents per kWh  |

| Solar feed-in tariff options                  | Feed-in rate (exc. GST)             | Feed-in rate (inc. GST) |
|-----------------------------------------------|-------------------------------------|-------------------------|
| <b>Current FIT policy</b><br>Feed-in Tariff   | 9.900000 cents per kWh<br>exported  | -                       |
| <b>Premium FIT [closed]</b><br>Feed-in Tariff | 60.000000 cents per kWh<br>exported | -                       |

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

| Single contract option: No contract term |                                                                                                                                                                                                                                                                   |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cooling-off period</b>                | Not applicable for standing offers                                                                                                                                                                                                                                |
| <b>Bill frequency</b>                    |                                                                                                                                                                                                                                                                   |
| <b>Eligibility</b>                       | The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.                                                                                              |
| <b>Prices are fixed</b>                  | No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect. |
| <b>Contract expiry details</b>           | No fixed term                                                                                                                                                                                                                                                     |
| <b>Terms and conditions</b>              | The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .                                                                                   |

| Fees                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate -</b><br>There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement. |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                                      | <b>Flat rate - \$63.87 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                                       | <b>Flat rate - \$60.08 inc. GST</b><br>This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.                                               |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                                     | <b>Percentage of bill - 0.45 %</b><br>0.45% (Residential) for Credit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                             |
| <b>Payment processing fee</b>                                                                                                                                                                                                                                                                                                 | <b>Percentage of bill - 0.45 %</b><br>0.45% for Debit payments made by MasterCard, Visa or any other payment method may apply where we incur a merchant services fee. Payment by AMEX not accepted.                                                                            |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$2.00 inc. GST</b><br>Paper bill fee. \$2.00 (inc. GST) may apply for each paper bill.                                                                                                                                                                         |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                                              | <b>Flat rate - \$7.50 inc. GST</b><br>Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.                                                                                                                                                             |
| <b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> . |                                                                                                                                                                                                                                                                                |

#### Contact details for offer enquiries

| Retailer             | Address                                            | Phone number | Retailer's website |
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