



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

Single Rate (D1) (QEN84296MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	26.000 c/KWh	28.600 c/KWh
Balance	26.000 c/KWh	28.600 c/KWh
Supply charge (c/day)	117.000 c/day	128.700 c/day

Single Rate + Controlled Load (D1 + DD1) (QEN84297MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	26.000 c/KWh	28.600 c/KWh
Balance	26.000 c/KWh	28.600 c/KWh
Controlled load	18.000 c/KWh	19.800 c/KWh
Supply charge (c/day)	117.000 c/day	128.700 c/day

Time of Use (D2) (QEN84191MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

Time of Use + Controlled Load (D2 + D2OP) (QEN84192MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Controlled load	18.000 c/KWh	19.800 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

Interval (D3) (QEN84194MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

Interval + Climate Saver (D3 + D3CS) (QEN84195MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Climate Saver	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

Flexi (P13R) (QEN84197MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	38.000 c/KWh	41.800 c/KWh
Shoulder	26.000 c/KWh	28.600 c/KWh
Off Peak	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	353.000 c/day	388.300 c/day

Demand (DD)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	117.000 c/day	128.700 c/day
Demand charges (December – March)	10.030 \$/KW/mth	11.033 \$/KW/mth
Demand charges (April – November)	3.350 \$/KW/mth	3.685 \$/KW/mth

D1CS

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	32.000 c/KWh	35.200 c/KWh

Time of Use D2DK (QEN84193MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

Interval + Hot Water (D3 + D3HW) (QEN84196MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 333 KWh / mth	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Hot Water	18.000 c/KWh	19.800 c/KWh
Supply charge (c/day)	235.000 c/day	258.500 c/day

D3CS

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	32.000 c/KWh	35.200 c/KWh

Flexi P13RDK (QEN84198MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	38.000 c/KWh	41.800 c/KWh
Shoulder	26.000 c/KWh	28.600 c/KWh
Off Peak	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	353.000 c/day	388.300 c/day

Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

2 year energy agreement

Energy agreement period is 24 months

Bill Frequency

Subject to frequency of meter read by your network

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC Powercor distribution area.

Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit www.victorianenergysaver.vic.gov.au.