## **Energy Price Fact Sheet**

Company:	AGL Sales Pty Limited
Offer name:	Residential Everyday
Offer ID:	AGD78217MR



Customer type	Fuel type(s)	Distributor	Offer type	e Release date
Residential	Electricity	Powercor	Market offe	er 01-Jan-2019
Electricity tariff r	ates			
Type: Two rate: s	single rate with con	trolled load	Price (exc. GST)	Price (inc. GST)
Electricity charges	<b>s</b> – All year			
Daily supply ch	arge		127.700000 cents per day	140.470000 cents per day
All consumpt	ion		28.400000 cents per kWh	31.240000 cents per kWh
Controlled load ch	harges			
	stomers that have consumption – Controlle		19.6 cents per kWh	21.560000 cents per kWh
Greenpower opti	ons		Price (exc. GST)	Price (inc. GST)
		nergy equal to 10% of your m Accredited GreenPower	_	\$1.10 per week
		nergy equal to 20% of your m Accredited GreenPower	_	\$1.80 per week
	c. GST we ensure ene	rgy equal to 100% of your m Accredited GreenPower	-	5.500000 cents per kWh
Solar feed-in tarif	foptions		Feed-in rate (exc. GST)	Feed-in rate (inc. GST)

Solar leed-in tanii options	reed-in rate (exc. GST)	reed-in rate (inc. GST)
Current FIT policy AGL Retailer Feed-in Tariff (RFiT)	11.300000 cents per kWh exported	-
Premium FIT [closed] Solar bonus scheme pre 30 December 2011 60 cent PFiT	71.300000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## **Electricity offer details**

Single contract option: No contract term		
Cooling-off period	10 days	
Bill frequency	3 months	
Eligibility	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.	
Prices are fixed	No. The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.	
Contract expiry details	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.	
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au	

Fees		
Reconnection fee	Flat rate - \$60.08 inc. GST	
	Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.	
Disconnection fee	Flat rate - \$63.87 inc. GST	
	Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.	
Cheque dishonour payment fee	Flat rate - \$6.50 inc. GST	
	Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.	
Direct debit dishonour payment fee	Flat rate - \$2.30 inc. GST	
	Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.	
Payment processing fee	Percentage of bill - 0.45 %	
	The amount is GST inclusive and applies to payments made by debit and credit cards.	
Other fee	Flat rate - \$1.75 inc. GST	
	A paper bill fee may apply for each bill sent by post. Includes GST	
Other fee	Flat rate - \$2.00 inc. GST	
	An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST	
Additional information: Additional fees	and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	
	· · · · · · · · · · · · · · · · · · ·	

Guaranteed discounts	
15% guaranteed discount	Percentage of bill amount - 15.00 %
	The guaranteed discount applies to our energy usage charges and daily supply charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) on each bill. The discount does not apply to fees or other charges such as demand or green charges. The published rates are shown on this fact sheet and are available at agl.com.au.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	www.agl.com.au/viccompare

## Information

For information to help you compare the retail offers available to you, please visit Victorian Energy Compare compare.energy.vic.gov.au