

Flexi Saver Home Jemena



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

Single Rate (A100) QEN84282MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	24.000 c/KWh	26.400 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day

Single Rate + Controlled Load (A100 + A180) QEN84283MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	24.000 c/KWh	26.400 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day

Time of Use (A140) QEN84176MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	34.000 c/KWh	37.400 c/KWh
Off Peak	17.000 c/KWh	18.700 c/KWh
Supply charge (c/day)	198.000 c/day	217.800 c/day

Flexi (A10X) QEN84175MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	40.000 c/KWh	44.000 c/KWh
Shoulder	25.000 c/KWh	27.500 c/KWh
Off Peak	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	297.000 c/day	326.700 c/day

Demand (A10D)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day
Demand charges	59.091 \$/KW/pa	65.000 \$/KW/pa

Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

2 year energy agreement

Energy agreement period is 24 months

Bill Frequency

Subject to frequency of meter read by your network

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC Jemena distribution area. Customer must accept QEnergy's monthly billed SmoothPay option. For more information visit [QEnergy's FAQs](#).

Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit www.victorianenergysaver.vic.gov.au.