

**Flexi Home**  
**Jemena**


Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

**Single Rate (A100) QEN84278MR**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	24.000 c/KWh	26.400 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day

**Single Rate + Controlled Load (A100 + A180) QEN84279MR**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Consumption	24.000 c/KWh	26.400 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day

**Time of Use (A140) QEN84172MR**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	34.000 c/KWh	37.400 c/KWh
Off Peak	17.000 c/KWh	18.700 c/KWh
Supply charge (c/day)	198.000 c/day	217.800 c/day

**Flexi (A10X) QEN84170MR**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	40.000 c/KWh	44.000 c/KWh
Shoulder	25.000 c/KWh	27.500 c/KWh
Off Peak	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	297.000 c/day	326.700 c/day

**Demand (A10D)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	99.000 c/day	108.900 c/day
Demand charges	59.091 \$/KW/pa	65.000 \$/KW/pa

## Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

## GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

## Terms of contract

### 2 year energy agreement

Energy agreement period is 24 months

### Bill Frequency

Subject to frequency of meter read by your network

## Other details

### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

### Eligibility

Eligible customers must be located in the VIC Jemena distribution area.

### Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

## Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

## Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit [www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au).