

# Energy Price Fact Sheet

## VIC Home eSelect

The retail tariff type that is available to you is dependent on the metering configuration at your premise. This meter configuration is defined by your relevant electricity distribution network, and may restrict the choice of retail tariffs available to you. For example, although you may currently have electric hot water, you may not be eligible for a controlled load hot water tariff. Similarly, older premises may retain a meter configuration that is no longer available to more recently built premises. Moving house may mean you are unable to maintain the same tariff construct depending on how the respective meters are configured.

The billing details on the reverse side of your bill may help you identify your current meter configuration, however to ensure you are comparing the correct rates for your situation we recommend you contact our call centre to discuss the options available to you.



# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home eSelect**  
 Offer ID: **TAN79630MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Single rate	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	91.000000 cents per day	100.100000 cents per day
All consumption	14.870000 cents per kWh	16.357000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-in Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Feed-in Tariff	60.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	The offer set out in this Energy Price Fact Sheet is only available to small customers in the Victorian distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
<b>Prices are fixed</b>	Yes.
<b>Contract expiry details</b>	No contract term. Your electricity rates (specifically, daily supply charge and usage rates but excluding demand rates) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms and conditions of your Market Agreement.
<b>Terms and conditions</b>	The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .

Fees	
<b>Other fee</b>	<b>Flat rate -</b> There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Credit card payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% (Residential) for payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% for Debit payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> Paper bill fee. \$2.00 (inc. GST) for each paper bill.
<b>Other fee</b>	<b>Flat rate - \$7.50 inc. GST</b> Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.
<b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> .	

Incentives	
<b>eSelect</b>	\$50 (inc GST) rebate credited on your bill after being our customer for 60 days from the Supply Start Date and maintaining monthly billing, direct debit and e-billing for the full term of your Electricity Plan. Available once in any 12 month period.

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Tango Energy Pty Ltd	Level 13, 700 Collins Street Docklands 3008 VIC	1800 010 648	tangoenergy.com

### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home eSelect**  
 Offer ID: **TAN79631MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	91.000000 cents per day	100.100000 cents per day
All consumption	14.870000 cents per kWh	16.357000 cents per kWh
<b>Controlled load charges</b>		
<b>consumption– Controlled Load</b>	11.6 cents per kWh	12.760000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-in Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Feed-in Tariff	60.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	The offer set out in this Energy Price Fact Sheet is only available to small customers in the Victorian distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
<b>Prices are fixed</b>	Yes.
<b>Contract expiry details</b>	No contract term. Your electricity rates (specifically, daily supply charge and usage rates but excluding demand rates) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms and conditions of your Market Agreement.
<b>Terms and conditions</b>	The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .

Fees	
<b>Other fee</b>	<b>Flat rate -</b> There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Credit card payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% (Residential) for payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% for Debit payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> Paper bill fee. \$2.00 (inc. GST) for each paper bill.
<b>Other fee</b>	<b>Flat rate - \$7.50 inc. GST</b> Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.
<b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> .	

Incentives	
<b>eSelect</b>	\$50 (inc GST) rebate credited on your bill after being our customer for 60 days from the Supply Start Date and maintaining monthly billing, direct debit and e-billing for the full term of your Electricity Plan. Available once in any 12 month period.

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Tango Energy Pty Ltd	Level 13, 700 Collins Street Docklands 3008 VIC	1800 010 648	tangoenergy.com

### Information

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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home eSelect**  
 Offer ID: **TAN79681MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use 5 day	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	91.000000 cents per day	100.100000 cents per day
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 00:00 - 07:00, 23:00 - 00:00; Sat - Sun, 00:00 - 00:00	11.500000 cents per kWh	12.650000 cents per kWh
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	19.860000 cents per kWh	21.846000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-in Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Feed-in Tariff	60.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	The offer set out in this Energy Price Fact Sheet is only available to small customers in the Victorian distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
<b>Prices are fixed</b>	Yes.
<b>Contract expiry details</b>	No contract term. Your electricity rates (specifically, daily supply charge and usage rates but excluding demand rates) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms and conditions of your Market Agreement.
<b>Terms and conditions</b>	The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .

Fees	
<b>Other fee</b>	<b>Flat rate -</b> There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Credit card payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% (Residential) for payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% for Debit payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> Paper bill fee. \$2.00 (inc. GST) for each paper bill.
<b>Other fee</b>	<b>Flat rate - \$7.50 inc. GST</b> Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.
<b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> .	

Incentives	
<b>eSelect</b>	\$50 (inc GST) rebate credited on your bill after being our customer for 60 days from the Supply Start Date and maintaining monthly billing, direct debit and e-billing for the full term of your Electricity Plan. Available once in any 12 month period.

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Tango Energy Pty Ltd	Level 13, 700 Collins Street Docklands 3008 VIC	1800 010 648	tangoenergy.com

### Information

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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home eSelect**  
 Offer ID: **TAN79687MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Time of use with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	91.000000 cents per day	100.100000 cents per day
<b>Off-Peak consumption: Off Peak</b> – Mon - Fri, 00:00 - 07:00, 23:00 - 00:00; Sat - Sun, 00:00 - 00:00	11.500000 cents per kWh	12.650000 cents per kWh
<b>Peak consumption: Peak</b> – Mon - Fri, 07:00 - 23:00	19.860000 cents per kWh	21.846000 cents per kWh
<b>Controlled load charges</b>		
<b>Controlled Load consumption</b> – Controlled Load	11.5 cents per kWh	12.650000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-in Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Feed-in Tariff	60.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	The offer set out in this Energy Price Fact Sheet is only available to small customers in the Victorian distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
<b>Prices are fixed</b>	Yes.
<b>Contract expiry details</b>	No contract term. Your electricity rates (specifically, daily supply charge and usage rates but excluding demand rates) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms and conditions of your Market Agreement.
<b>Terms and conditions</b>	The full terms and conditions applicable to this offer are available at <a href="http://tangoenergy.com/terms-and-conditions">http://tangoenergy.com/terms-and-conditions</a> .



Fees	
<b>Other fee</b>	<b>Flat rate -</b> There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Credit card payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% (Residential) for payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% for Debit payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> Paper bill fee. \$2.00 (inc. GST) for each paper bill.
<b>Other fee</b>	<b>Flat rate - \$7.50 inc. GST</b> Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.
<b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> .	

Incentives	
<b>eSelect</b>	\$50 (inc GST) rebate credited on your bill after being our customer for 60 days from the Supply Start Date and maintaining monthly billing, direct debit and e-billing for the full term of your Electricity Plan. Available once in any 12 month period.

#### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
Tango Energy Pty Ltd	Level 13, 700 Collins Street Docklands 3008 VIC	1800 010 648	tangoenergy.com

#### Information

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# Energy Price Fact Sheet

Company: **Tango Energy Pty Ltd**  
 Offer name: **VIC Home eSelect**  
 Offer ID: **TAN79691MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Flexible Pricing	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	103.000000 cents per day	113.300000 cents per day
<b>Off-Peak consumption: Off Peak</b> – Everyday, 00:00 - 07:00, 22:00 - 00:00	15.500000 cents per kWh	17.050000 cents per kWh
<b>Shoulder consumption: Shoulder</b> – Mon - Fri, 07:00 - 15:00, 21:00 - 22:00; Sat - Sun, 07:00 - 22:00	20.600000 cents per kWh	22.660000 cents per kWh
<b>Peak consumption: Peak</b> – Mon - Fri, 15:00 - 21:00	24.600000 cents per kWh	27.060000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> Feed-in Tariff	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> Feed-in Tariff	60.000000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	The offer set out in this Energy Price Fact Sheet is only available to small customers in the Victorian distribution area with the relevant metering configuration. If during the term of your Electricity Plan you no longer meet the eligibility criteria, we will put you on Tango Energy's standard retail contract. We will inform you before this occurs.
<b>Prices are fixed</b>	Yes.
<b>Contract expiry details</b>	No contract term. Your electricity rates (specifically, daily supply charge and usage rates but excluding demand rates) are fixed for a minimum of 12 months. After this period, we may vary the rates under the terms and conditions of your Market Agreement.
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Fees	
<b>Other fee</b>	<b>Flat rate -</b> There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.
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<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> This standard rate applies during business hours. These fees are set by your distributor or metering coordinator and are subject to change. The actual fee will be quoted when requested.
<b>Credit card payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% (Residential) for payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card. Payment by AMEX not accepted.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> 0.45% for Debit payments made by MasterCard, Visa where we incur a merchant services fee. Not applicable to direct debit payments by debit card. Payment by AMEX not accepted.
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> Paper bill fee. \$2.00 (inc. GST) for each paper bill.
<b>Other fee</b>	<b>Flat rate - \$7.50 inc. GST</b> Dishonour fee. \$7.50 (exc. GST) if your payment is dishonoured or reversed.
<b>Additional information:</b> Usage aggregated according to Australian Eastern Standard Time (AEST). Depending on your meter configuration, the usage may be adjusted for local time (Australian Daylight Savings Time). <a href="http://tangoenergy.com/additional-charges">http://tangoenergy.com/additional-charges</a> .	

Incentives	
<b>eSelect</b>	\$50 (inc GST) rebate credited on your bill after being our customer for 60 days from the Supply Start Date and maintaining monthly billing, direct debit and e-billing for the full term of your Electricity Plan. Available once in any 12 month period.

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