

Home Your Way

Citipower

OFFER VALID FROM 01/01/2019



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Standing offer	01/01/2019

### Single Rate C1R (QEN84248SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.723 c/KWh	28.295 c/KWh
Balance KWh / mth	25.723 c/KWh	28.295 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day

### Single + Controlled Load C1R + CDS (QEN84249SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.723 c/KWh	28.295 c/KWh
Balance KWh / mth	25.723 c/KWh	28.295 c/KWh
Controlled Load	17.643 c/KWh	19.407 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day

### Time of Use C2R (QEN84140SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.575 c/KWh	34.733 c/KWh
Off Peak – Next KWh / mth	18.004 c/KWh	19.804 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day

### Time of Use C3R (QEN84141SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.575 c/KWh	34.733 c/KWh
Off Peak – Next KWh / mth	18.004 c/KWh	19.804 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day

### Flexi C13R (QEN84142SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	37.820 c/KWh	41.602 c/KWh
Shoulder	28.638 c/KWh	31.502 c/KWh
Off Peak – Next KWh / mth	19.510 c/KWh	21.461 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day

### Demand CR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.611 c/KWh	24.872 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day
Demand charges (December – March)	8.460 \$/KW/mth	9.306 \$/KW/mth
Demand charges (April – November)	2.900 \$/KW/mth	3.190 \$/KW/mth

### Bulk Demand CRB

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.611 c/KWh	24.872 c/KWh
Supply charge (c/day)	105.843 c/day	116.427 c/day
Demand charges (December – March)	6.650 \$/KW/mth	7.315 \$/KW/mth
Demand charges (April – November)	2.230 \$/KW/mth	2.453 \$/KW/mth

## Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

## GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

## Terms of contract

No contract term

## Other details

### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

### Eligibility

Eligible customers must be located in the VIC Citipower distribution area.

### Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 20 business days prior.

## Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	<a href="http://www.qenergy.com.au">www.qenergy.com.au</a>	Please visit <a href="http://www.qenergy.com.au">www.qenergy.com.au</a>

## Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit [www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au)