

**Flexi Saver Home**  
**Citipower**



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

### Single Rate C1R (QEN84314MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.000 c/KWh	27.500 c/KWh
Balance KWh / mth	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

### Single Rate + Controlled Load C1R + CDS (QEN84316MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.000 c/KWh	27.500 c/KWh
Balance KWh / mth	25.000 c/KWh	27.500 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

### Time of Use C2R (QEN84225MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

### Time of Use + Controlled Load C2R + C2ROP (QEN84227MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

### Time of Use C3R (QEN84233MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

### Flexi C13R (QEN84214MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	37.000 c/KWh	40.700 c/KWh
Shoulder	28.000 c/KWh	30.800 c/KWh
Off Peak – Next KWh / mth	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	317.000 c/day	348.700 c/day

**Single Rate C1RB (QEN84318MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	23.000 c/KWh	25.300 c/KWh
Balance KWh / mth	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

**Single Rate + Controlled Load C1RB + CDSB (QEN84320MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	23.000 c/KWh	25.300 c/KWh
Balance KWh / mth	23.000 c/KWh	25.300 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

**Time of Use C2RB (QEN84229MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

**Time of Use + Controlled Load C2RB + C2RBOP (QEN84231MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

**Time of Use C3RB (QEN84235MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

**Flexi C13RB (QEN84221MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	37.000 c/KWh	40.700 c/KWh
Shoulder	28.000 c/KWh	30.800 c/KWh
Off Peak – Next KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	317.000 c/day	348.700 c/day

**Demand CR**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day
Demand charges (December – March)	8.460 \$/KW/mth	9.306 \$/KW/mth
Demand charges (April – November)	2.900 \$/KW/mth	3.190 \$/KW/mth

**Bulk Demand CRB**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day
Demand charges (December – March)	6.650 \$/KW/mth	7.315 \$/KW/mth
Demand charges (April – November)	2.230 \$/KW/mth	2.453 \$/KW/mth

## Fees

<b>Cheque Dishonour Payment Fee</b>	Flat rate - \$14.85 inc. GST
<b>Other fees</b>	Paper Bill Charge Flat rate - \$2.75 inc. GST

## GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

## Terms of contract

### 2 year energy agreement

Energy agreement period is 24 months

### Bill Frequency

Subject to frequency of meter read by your network

## Other details

### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

### Eligibility

Eligible customers must be located in the VIC Citipower distribution area. Customer must accept QEnergy's monthly billed SmoothPay option. For more information visit [QEnergy's FAQs](#).

### Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

## Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	<a href="http://www.qenergy.com.au">www.qenergy.com.au</a>	Please visit <a href="http://www.qenergy.com.au">www.qenergy.com.au</a>

## Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit [www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au).