

Flexi Home
Citipower



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

Single Rate C1R (QEN84312MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.000 c/KWh	27.500 c/KWh
Balance KWh / mth	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

Single Rate+ Controlled Load C1R+ CDS (QEN84315MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	25.000 c/KWh	27.500 c/KWh
Balance KWh / mth	25.000 c/KWh	27.500 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

Time of Use C2R (QEN84224MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

Time of Use + Controlled Load C2R + C2ROP (QEN84226MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

Time of Use C3R (QEN84232MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.10 c/day

Flexi C13R (QEN84212MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	37.000 c/KWh	40.700 c/KWh
Shoulder	28.000 c/KWh	30.800 c/KWh
Off Peak – Next KWh / mth	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	317.000 c/day	348.700 c/day

Single Rate C1RB (QEN84317MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	23.000 c/KWh	25.300 c/KWh
Balance KWh / mth	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

Single Rate + Controlled Load C1RB + CDSB (QEN84319MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	23.000 c/KWh	25.300 c/KWh
Balance KWh / mth	23.000 c/KWh	25.300 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day

Time of Use C2RB (QEN84228MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

Time of Use + Controlled Load C2RB + C2RBOP (QEN84230MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Controlled load	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

Time of Use C3RB (QEN84234MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	31.000 c/KWh	34.100 c/KWh
Off Peak – Next KWh / mth	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	211.000 c/day	232.100 c/day

Flexi C13RB (QEN84220MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	37.000 c/KWh	40.700 c/KWh
Shoulder	28.000 c/KWh	30.800 c/KWh
Off Peak – Next KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	317.000 c/day	348.700 c/day

Demand CR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day
Demand charges (December – March)	8.460 \$/KW/mth	9.306 \$/KW/mth
Demand charges (April – November)	2.900 \$/KW/mth	3.190 \$/KW/mth

Bulk Demand CRB

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak – Balance KWh / mth	22.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	105.000 c/day	115.500 c/day
Demand charges (December – March)	6.650 \$/KW/mth	7.315 \$/KW/mth
Demand charges (April – November)	2.230 \$/KW/mth	2.453 \$/KW/mth

Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

2 year energy agreement

Energy agreement period is 24 months

Bill Frequency

Subject to frequency of meter read by your network

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC Citipower distribution area.

Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit www.victorianenergysaver.vic.gov.au.