

Energy Price Fact Sheet

Company: **CovaU Pty Ltd**
 Offer name: **Standard Offer Residential CitiPower Single Rate + Controlled Load**
 Offer ID: **COV77094SR**

Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Standing offer	01-Jan-2019

Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
Electricity charges – All year		
Daily supply charge	115.000000 cents per day	126.500000 cents per day
All consumption	32.550000 cents per kWh	35.805000 cents per kWh
Controlled load charges		
Controlled Load consumption– Controlled Load	25.000000 cents per kWh	27.500000 cents per kWh

Daily supply charge: a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Electricity offer details

Single contract option: No contract term	
Cooling-off period	Not applicable for standing offers
Bill frequency	1 month
Eligibility	This offer is available to residential customers in the CitiPower network zone who are not being sold energy for their premises under a Retail Market Contract
Prices are fixed	No. Our Standard Offer prices may vary but will not vary more often than once every 6 months.
Contract expiry details	No Fixed Term Contract
Terms and conditions	https://www.covau.com.au/Portals/29/pdf/Standard_Retail_Booklet_20171130.pdf

Fees	
Disconnection fee	Flat rate - \$41.33 inc. GST Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.
Reconnection fee	Flat rate - \$40.72 inc. GST Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.
Cheque dishonour payment fee	Flat rate - \$9.50 inc. GST
Direct debit dishonour payment fee	Flat rate - \$9.50 inc. GST
Late payment fee	Flat rate - \$15.00 inc. GST GST Exempt
Other fee	Flat rate - \$25.00 inc. GST Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
CovaU Pty Ltd	PO Box R241 Royal Exchange NSW 1225 Sydney 2000 NSW	1300 689 866	www.covau.com.au

Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** compare.energy.vic.gov.au