

Energy Price Fact Sheet

Company: **AGL Sales Pty Limited**
 Offer name: **Residential Standing Offer**
 Offer ID: **AGD78283SR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Standing offer	01-Jan-2019

Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
Electricity charges – All year		
Daily supply charge	113.900000 cents per day	125.290000 cents per day
All consumption	26.500000 cents per kWh	29.150000 cents per kWh
Controlled load charges		
Applicable to customers that have controlled load consumption consumption– Controlled Load	18.7 cents per kWh	20.570000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
Greenpower 10% For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.10 per week
Greenpower 20% For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.80 per week
Greenpower 100% For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
Current FIT policy AGL Retailer Feed-in Tariff	11.300000 cents per kWh exported	-
Premium FIT [closed] Solar bonus scheme pre 30 December 2011 60 cent scheme	71.300000 cents per kWh exported	-

Daily supply charge: a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Electricity offer details

Single contract option: No contract term	
Cooling-off period	Not applicable for standing offers
Bill frequency	3 months
Eligibility	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au .
Prices are fixed	No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect
Contract expiry details	This offer has no contract term.
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

Fees	
Reconnection fee	Flat rate - \$40.72 inc. GST Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
Disconnection fee	Flat rate - \$41.33 inc. GST Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
Cheque dishonour payment fee	Flat rate - \$6.50 inc. GST Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
Direct debit dishonour payment fee	Flat rate - \$2.30 inc. GST Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
Other fee	Flat rate - \$1.75 inc. GST A paper bill fee may apply for each bill sent by post. Includes GST
Additional information: Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	www.agl.com.au/viccompare

Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** compare.energy.vic.gov.au