

# Energy Price Fact Sheet

Company: **AGL Sales Pty Limited**  
 Offer name: **Residential Savers Home Connect**  
 Offer ID: **AGD85632MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	113.900000 cents per day	125.290000 cents per day
All consumption	26.500000 cents per kWh	29.150000 cents per kWh
<b>Controlled load charges</b>		
<b>Applicable to customers that have controlled load consumption consumption– Controlled Load</b>	18.7 cents per kWh	20.570000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
<b>Greenpower 10%</b> For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.10 per week
<b>Greenpower 20%</b> For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.80 per week
<b>Greenpower 100%</b> For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> AGL Retailer Feed-in Tariff (RFiT)	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> 60 cent PFiT (pre 30 December 2011)	71.300000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	3 months
<b>Eligibility</b>	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> .
<b>Prices are fixed</b>	No. The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
<b>Contract expiry details</b>	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
<b>Terms and conditions</b>	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a>

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
<b>Cheque dishonour payment fee</b>	<b>Flat rate - \$6.50 inc. GST</b> Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
<b>Direct debit dishonour payment fee</b>	<b>Flat rate - \$2.30 inc. GST</b> Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> The amount is GST inclusive and applies to payments made by debit and credit cards.
<b>Other fee</b>	<b>Flat rate - \$1.75 inc. GST</b> A paper bill fee may apply for each bill sent by post. Includes GST
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST
<b>Additional information:</b> Additional fees and charges may apply. Please see the AGL fee schedules at <a href="http://agl.com.au/fees">agl.com.au/fees</a>	

Guaranteed discounts	
<b>18% guaranteed discount</b>	<b>Percentage of bill amount - 18.00 %</b> The guaranteed discount applies to our energy usage charges and daily supply charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) on each bill. The discount does not apply to fees or other charges such as demand or green charges. The published rates are shown on this fact sheet and are available at <a href="http://agl.com.au">agl.com.au</a> .

Incentives	
<b>Bonus Amazon Echo Dot (3rd Gen) RRP \$79</b>	When you sign up online under this plan, we'll give you a bonus Amazon Echo Dot (3rd Gen). The Bonus Amazon Echo Dot (3rd Gen) device is limited to one per supply address during any 12 month period

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	<a href="http://www.agl.com.au/viccompare">www.agl.com.au/viccompare</a>

### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)