

Energy Price Fact Sheet

Company: **AGL Sales Pty Limited**
 Offer name: **Residential Prepaid**
 Offer ID: **AGD78320MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	01-Jan-2019

Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
Electricity charges – All year		
Daily supply charge	113.900000 cents per day	125.290000 cents per day
All consumption	26.500000 cents per kWh	29.150000 cents per kWh
Controlled load charges		
Applicable to customers that have controlled load consumption consumption– Controlled Load	18.7 cents per kWh	20.570000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
Greenpower 10% For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.10 per week
Greenpower 20% For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.80 per week
Greenpower 100% For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
Current FIT policy AGL Retailer Feed-in Tariff (RFiT)	11.300000 cents per kWh exported	-
Premium FIT [closed] 60 cent PFiT (pre 30 December 2011)	71.300000 cents per kWh exported	-

Daily supply charge: a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Electricity offer details

Single contract option: No contract term	
Cooling-off period	10 days
Bill frequency	1 month
Eligibility	This energy offer applies to residential customers in the Citipower distribution area. To be eligible you must have a digital meter and receive your electricity bills monthly and cannot have bill smoothing or overdue debt >\$10. If your account is not kept in credit, your account will operate like a postpaid account, with no energy discounts applying
Prices are fixed	No. The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.
Contract expiry details	Your market contract has no fixed term. However, at the end of your Energy Plan Period you will be placed on a new 1 year Energy Plan. If your new Energy Plan includes different variable rates or bonus structure, we will write to you before this occurs.
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

Fees	
Reconnection fee	Flat rate - \$40.72 inc. GST Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
Disconnection fee	Flat rate - \$41.33 inc. GST Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
Cheque dishonour payment fee	Flat rate - \$6.50 inc. GST Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
Direct debit dishonour payment fee	Flat rate - \$2.30 inc. GST Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
Payment processing fee	Percentage of bill - 0.45 % The amount is GST inclusive and applies to payments made by debit and credit cards.
Other fee	Flat rate - \$1.75 inc. GST A paper bill fee may apply for each bill sent by post. Includes GST
Other fee	Flat rate - \$2.00 inc. GST An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST
Additional information: Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	

Incentives	
\$0 Bonus credit	Less than \$50 prepayment amount
\$10 Bonus credit	\$50 prepayment amount
\$20 Bonus credit	\$80 prepayment amount
\$30 bonus credit	\$100 prepayment amount
\$40 Bonus credit	\$130 prepayment amount
\$80 Bonus credit	\$240 or more prepayment amount

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	www.agl.com.au/viccompare

Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** compare.energy.vic.gov.au