

# Energy Price Fact Sheet

Company: **AGL Sales Pty Limited**  
 Offer name: **Residential Essentials**  
 Offer ID: **AGD87439MR**



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	Citipower	Market offer	14-Jan-2019

## Electricity tariff rates

Type: Two rate: single rate with controlled load	Price (exc. GST)	Price (inc. GST)
<b>Electricity charges – All year</b>		
<b>Daily supply charge</b>	110.500000 cents per day	121.550000 cents per day
All consumption	17.500000 cents per kWh	19.250000 cents per kWh
<b>Controlled load charges</b>		
<b>Applicable to customers that have controlled load consumption consumption– Controlled Load</b>	12.3 cents per kWh	13.530000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
<b>Greenpower 10%</b> For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.10 per week
<b>Greenpower 20%</b> For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	\$1.80 per week
<b>Greenpower 100%</b> For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	–	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
<b>Current FIT policy</b> AGL Retailer Feed-in Tariff (RFiT)	11.300000 cents per kWh exported	-
<b>Premium FIT [closed]</b> 60 cent PFiT (pre 30 December 2011)	71.300000 cents per kWh exported	-

**Daily supply charge:** a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Electricity offer details

Single contract option: No contract term	
<b>Cooling-off period</b>	10 days
<b>Bill frequency</b>	1 month
<b>Eligibility</b>	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> . Monthly ebills only.
<b>Prices are fixed</b>	Yes. Your rates are fixed and will not vary for the duration of your Energy Plan Period. Your rates may differ from AGL's published variable rates and other fixed rates that AGL may offer from time to time.
<b>Contract expiry details</b>	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
<b>Terms and conditions</b>	If during the Energy Plan Period you no longer meet the Eligibility Criteria, we may terminate your Market Contract with 20 Business Days' notice and place you on AGL's Standard Retail Contract (which includes variable rates that are different from the Essentials Rates). We will write to you if this occurs. Please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> for full terms.

Fees	
<b>Reconnection fee</b>	<b>Flat rate - \$40.72 inc. GST</b> Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
<b>Disconnection fee</b>	<b>Flat rate - \$41.33 inc. GST</b> Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
<b>Cheque dishonour payment fee</b>	<b>Flat rate - \$6.50 inc. GST</b> Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
<b>Direct debit dishonour payment fee</b>	<b>Flat rate - \$2.30 inc. GST</b> Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
<b>Payment processing fee</b>	<b>Percentage of bill - 0.45 %</b> The amount is GST inclusive and applies to payments made by debit and credit cards.
<b>Other fee</b>	<b>Flat rate - \$1.75 inc. GST</b> A paper bill fee may apply for each bill sent by post. Includes GST
<b>Other fee</b>	<b>Flat rate - \$2.00 inc. GST</b> An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST
<b>Additional information:</b> Additional fees and charges may apply. Please see the AGL fee schedules at <a href="http://agl.com.au/fees">agl.com.au/fees</a>	

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	13 12 45	<a href="http://www.agl.com.au/viccompare">www.agl.com.au/viccompare</a>

### Information

For information to help you compare the retail offers available to you, please visit **Victorian Energy Compare** [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)