

Home Your Way

SP Ausnet

OFFER VALID FROM 01/01/2019



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Standing offer	01/01/2019

Single Rate NEE11 (QEN84261SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.105 c/KWh	30.916 c/KWh
Balance KWh / mth	30.962 c/KWh	34.058 c/KWh
Supply charge (c/day)	123.361 c/day	135.697 c/day

Single + Controlled Load NEE13 (QEN84262SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.105 c/KWh	30.916 c/KWh
Balance KWh / mth	30.962 c/KWh	34.058 c/KWh
Controlled Load	17.254 c/KWh	18.979 c/KWh
Supply charge (c/day)	123.361 c/day	135.697 c/day

Time of Use NEE20 (QEN84155SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak Balance KWh / mth	35.598 c/KWh	39.158 c/KWh
Off Peak Balance KWh / mth	21.790 c/KWh	23.969 c/KWh
Supply charge (c/day)	123.361 c/day	135.697 c/day

Flexible NGT26 (QEN84156SR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	37.496 c/KWh	41.246 c/KWh
Shoulder	29.294 c/KWh	32.223 c/KWh
Off Peak	19.143 c/KWh	21.057 c/KWh
Supply charge (c/day)	123.361 c/day	135.697 c/day

Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

No contract term

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC SP Ausnet distribution area.

Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 20 business days prior.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit www.victorianenergysaver.vic.gov.au