

**Flexi Saver Home**  
**SP Ausnet**


Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

**Single Rate NEE11 (QEN84288MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Supply charge (c/day)	123.000 c/day	135.300 c/day

**Single Rate + Controlled Load NEE13 (QEN84289MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Controlled load	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

**Time of Use NEE20 (QEN84183MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

**Flexi NGT26 (QEN84186MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	37.000 c/KWh	40.700 c/KWh
Shoulder	29.000 c/KWh	31.900 c/KWh
Off Peak	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	370.000 c/day	407.000 c/day

**Single Rate + Controlled Load NEE14 (QEN84290MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Off Peak	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

**Single Rate + Controlled Load NEE15 (QEN84291MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Off Peak	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

**Time of Use NEE24 (QEN84184MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

**Time of Use NEE26 (QEN84185MR)**

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

## Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

## GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

### Terms of contract

#### 2 year energy agreement

Energy agreement period is 24 months

#### Bill Frequency

Subject to frequency of meter read by your network

### Other details

#### Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

#### Eligibility

Eligible customers must be located in the VIC SP Ausnet distribution area. Customer must accept QEnergy's monthly billed SmoothPay option. For more information visit [QEnergy's FAQs](#).

#### Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

### Definitions

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**KWh:** a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

### Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	<a href="http://www.qenergy.com.au">www.qenergy.com.au</a>	Please visit <a href="http://www.qenergy.com.au">www.qenergy.com.au</a>

### Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit [www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au).