

Flexi Home
SP Ausnet



Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	01/01/2019

Single Rate NEE11 (QEN84284MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Supply charge (c/day)	123.000 c/day	135.300 c/day

Single Rate + Controlled Load NEE13 (QEN84285MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Dedicated circuit	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Two Rate NEE20 (QEN84179MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Flexible NGT26 (QEN84182MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	37.000 c/KWh	40.700 c/KWh
Shoulder	29.000 c/KWh	31.900 c/KWh
Off Peak	22.000 c/KWh	24.200 c/KWh
Supply charge (c/day)	370.000 c/day	407.000 c/day

Single Rate + Controlled Load NEE14 (QEN84286MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Dedicated circuit	19.000 c/KWh	20.900 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Single Rate + Controlled Load NEE15 (QEN84287MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 340 KWh / mth	28.000 c/KWh	30.800 c/KWh
Balance	30.000 c/KWh	33.000 c/KWh
Off Peak	20.000 c/KWh	22.000 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Two Rate NEE24 (QEN84180MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	23.000 c/KWh	25.300 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Two Rate NEE26 (QEN84181MR)

Electricity Charges	Price (exc. GST)	Price (inc. GST)
Peak	35.000 c/KWh	38.500 c/KWh
Off Peak	25.000 c/KWh	27.500 c/KWh
Supply charge (c/day)	246.000 c/day	270.600 c/day

Fees

Cheque Dishonour Payment Fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

2 year energy agreement

Energy agreement period is 24 months

Bill Frequency

Subject to frequency of meter read by your network

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the VIC SP Ausnet distribution area.

Price changes

QEnergy may vary your electricity rate and will give you a notice of this change in accordance with applicable regulatory instruments.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Victorian Energy Saver

For information to help you compare the retail offers available to you, please visit www.victorianenergysaver.vic.gov.au.