Energy Price Fact Sheet Residential 37% - Citipower





13 88 60 8.30am-5:30pm weekdays

E_RES_CIT_37_180401

What? Electricity
Where? Citipower distribution area, Victoria
Who? Residential customers

This fact sheet shows the prices, fees, discounts and other features of our **37% Pay on Time** electricity plan. The plan is only available to Residential customers in the Citipower distribution area with the applicable meter type and network tariff. These rates are effective 01/12/2018.

Prices

Applicable charges	Price (ex GST)	Price (incl GST)	Applicable charges	Price (ex GST)	Price (incl GST)
CONTROLLED			SINGLE		
Peak Consumption - First 344kWh monthly (cents / kWh) Any time	29.51	32.461	Peak Consumption - First 344kWh monthly (cents / kWh) Any time	29.51	32.461
Peak Consumption - Balance (cents / kWh) Any time	30.75	33.825	Peak Consumption - Balance (cents / kWh) Any time	30.75	33.825
Controlled All Consumption (cents / kWh) Any time	19.16	21.076	Daily Supply Charge (cents / day)	110.00	121.000
Daily Supply Charge (cents / day)	110.00	121.000			

Applicable charges	Price (ex GST)	Price (incl GST)	Applicable charges	Price (ex GST)	Price (incl GST)
THREE RATE			TWO RATE		
Peak All Consumption (cents / kWh) Mon - Fri, 15:00 - 21:00	38.69	42.559	Peak All Consumption (cents / kWh) Mon - Fri, 07:00 - 23:00	38.26	42.086
Shoulder All Consumption (cents / kWh) Mon - Fri, 07:00 - 15:00; Mon - Fri, 21:00 - 22:00; Sat - Sun, 07:00 - 22:00	33.29	36.619	Off Peak All Consumption (cents / kWh) Mon - Fri, 23:00 - 07:00; Sat - Sun	22.51	24.761
Off Peak All Consumption (cents / kWh) Mon - Fri, 22:00 - 07:00; Sat - Sun, 22:00 - 07:00	23.44	25.784	Daily Supply Charge (cents / day)	115.00	126.500
Daily Supply Charge (cents / day)	127.20	139.920			

Discount	
Solar	This plan is available to customers with solar PV. Eligible customers will receive the Premium Feed-in Tariff, or Standard Feed-in Tariff. More information about solar feed-in tariff is available at https://www.sumo.com.au/faq/sumo-offer-solar/
37% Pay On Time	We will apply the 37% pay-on-time discount to your consumption charges (electricity usage charges) if you pay your bill in full by the bill due date. The plan term is 12 months.

Fees		
Fee Name	Price (excl GST)	Price (incl GST)
Account Establishment Fee (\$)	0.00	0.00
Dishonoured Payment Fee (\$)	2.50	2.75
Credit and Debit Card Fee (% of payment made)	0.64	
Printed Bill Fee (\$)	2.82	3.10
Early Termination Fee (\$)	0.00	0.00
Late Payment Fee (\$)	0.00	0.00
Other Fees	We will pass through any fee imposed by your electricity distributor, including fees for disconnection or reconnection of your supply address. An additional \$5.50 (incl GST) administration fee may also apply. The current fees can be found at sumo.com.au/other-fees-and-charges.	
Over the counter fee at Australia Post	1.82	2.00

Definitions	
Daily supply charge:	A charge that applies for supplying electricity/gas to your premises for each day of the billing period, regardless of how much electricity/gas you use.
kWh:	'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contract Detail	
Eligibility	You must be a small customer (consuming less than 100 MWh per year) with an applicable meter type and network tariff in Victoria, and must meet our credit requirements.
Billing	We will bill you monthly in arrears
Contract Length	The contract starts when you agree to our offer and continues until you or we end it. We will start selling you electricity after the cooling off period ends and, if we are not already the retailer responsible for the sale of electricity at your premises, once the transfer to us is complete. The electricity plan term is 12 months, at which time the benefits end. We'll remind you before this period ends.
How Prices Vary	We may vary your electricity prices or impose additional charges in accordance with the Terms and Conditions. We will notify you in writing if we do.
Cooling Off	If you change your mind, you can cancel within 10 business days after you've received your welcome pack from us.

For further details on the information presented in this fact sheet, or the terms and conditions of the contract, please visit www.sumo.com.au or call Sumo on 13 88 60. This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit yourchoice.vic.gov.au. To compare electricity retailer offers available to you, go to mpp.switchon.vic.gov.au.