

Energy Price Fact Sheet



EnergyAustralia

Citipower zone: Secure Saver - Home - Peak with Controlled Load 1

EnergyAustralia
LIGHT THE WAY

| Customer Type | Fuel Type | Distributor(s) | Tariff Type | Offer Type | Release Date |
|---------------|-------------|----------------|----------------------------------|--------------|--------------|
| Residential | Electricity | Citipower | Single Rate with Controlled Load | Market offer | 13-Dec-2018 |

Electricity offer

| | |
|----------------------|---|
| Contract term | 24 months |
| Benefit Period | The Benefit Period is for 24 months. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party. |
| Offer Expiry Details | Continues in market until withdrawn by us upon further notice to you |
| Bill Frequency | Every 3 months |

Electricity Pricing Information

| Electricity Charges: Peak with Controlled Load 1 | | |
|---|----------------------|----------------------|
| Applicable charges | Price (exc. GST) | Price (inc. GST) |
| Usage - Peak usage per day | 24.17 cents per kWh | 26.587 cents per kWh |
| Usage - Dedicated Circuit usage per day (if applicable) | 15.01 cents per kWh | 16.511 cents per kWh |
| Daily Supply Charge | 109.00 cents per day | 119.90 cents per day |

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

| Conditional Discounts | |
|-----------------------|---|
| Pay by Due Date | 29% off your market usage charges set out above on each bill that you pay by the due date. The discount excludes overdue amounts, reconnection or disconnection fees, or any charges passed on by your distributor. Your discount percentage won't change during your benefit period. |

| Price Changes | |
|-------------------------|-----|
| Are these prices fixed? | Yes |

| Key Contract Features | |
|-----------------------|--|
| Cooling off period | You may cancel this contract at anytime within the 10 business days cooling off period. |
| Eligibility Criteria | The details presented in this fact sheet are for an applicable billing period for a residential customer located in the distribution area outlined with a metering configuration as described. |

| Fees | |
|------------------------------------|---|
| Exit Fee | The following fees (incl. GST) are payable if you break your Contract in the periods outlined: <ul style="list-style-type: none"> Year 1 – \$22 Year 2 – \$22 If you received any campaign rewards with this offer, you may need to repay the value of those rewards should you end this Contract within 12 months of the Benefit Start Date. |
| Disconnection Fee | \$40.11 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to www.energyaustralia.com.au/conditions-and-pricing/other-charges . |
| Reconnection Fee | \$39.51 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to www.energyaustralia.com.au/conditions-and-pricing/other-charges . |
| Credit Card payment processing fee | Credit Card payments may be subject to a Merchant service fee of 0.36% for Visa and MasterCard® and 1.5% for American Express® |
| Other Charges | To view connection, disconnection and special meter read fees for your area please visit www.energyaustralia.com.au/other-charges |
| Additional Fee Information | Additional fees and charges may apply. Please refer to www.energyaustralia.com.au/other-charges . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay. |

| Solar feed-in tariff | |
|---|----------------------------|
| EnergyAustralia Retailer Feed-in Tariff | 9.9 cents per kWh exported |

| Solar feed-in tariff - time of use | |
|--|-----------------------------|
| Off-peak - usage between 10pm & 7am Monday to Sunday AEST/DST | 7.1 cents per kWh exported |
| Shoulder - usage between 7am & 3pm, 9pm & 10pm Monday to Friday; between 7am & 10pm Saturday & Sunday AEST/DST | 10.3 cents per kWh exported |
| Peak - usage between 3pm & 9pm Monday to Friday AEST/DST | 29.0 cents per kWh exported |

This offer is available for customers with solar photovoltaic systems. Solar customers may be eligible for feed-in tariffs. Visit www.energyaustralia.com.au/residential/products-services/solar-power/solar-feed-in-tariffs for eligibility requirements.

| GreenPower Option | Charge Type | Amount (inc. GST) / Percentage | Description |
|-------------------|--------------------------|--------------------------------|---|
| 10% | Amount per unit of usage | \$0.0495 (inc.GST) | PureEnergy 10% = \$0.0495 x (10% x total usage) |
| 20% | Amount per unit of usage | \$0.0495 (inc.GST) | PureEnergy 20% = \$0.0495 x (20% x total usage) |

| | | | |
|---|---|--------------------|------------------------------------|
| 100% | Amount per unit of usage | \$0.0495 (inc.GST) | PureEnergy 100% = \$0.0495 per kWh |
| Incentives | | | |
| Fixed Rates | Your Usage Charges and Daily Supply Charge won't increase during the Benefit Period. Other fees and charges (such as GreenPower & Solar FIT rates) may vary during the Benefit Period. | | |
| Price Match | If our market usage charges and daily supply charges decrease during the Benefit Period, we will automatically apply those lower prices to your Plan. If this happens, we'll use our best endeavours to provide you with notice as soon as practicable, or in any event no later than your next bill. | | |
| Electricity Offer Terms and Conditions | | | |
| Please refer to our website www.energyaustralia.com.au for full terms and conditions. | | | |

Contact Details and more information

| Retailer | Phone number | Retailer's website |
|-----------------|--------------|---|
| EnergyAustralia | 13 34 66 | http://www.energyaustralia.com.au |

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent Regulator of the retail energy industry in Victoria. For information about choosing an energy retailer and to compare electricity and gas retailer offers available to you, visit <https://compare.switchon.vic.gov.au/>