

# Energy Price Fact Sheet



EnergyAustralia

Citipower zone: Anytime Saver (No exit fees) - Peak with Controlled Load 1

EnergyAustralia  
LIGHT THE WAY

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower	Single Rate with Controlled Load	Market offer	13-Dec-2018

## Electricity offer

Contract term	Ongoing contract with benefit term
Benefit Period	The Benefit Period is for 12 months. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
Offer Expiry Details	Continues in market until withdrawn by us upon further notice to you
Bill Frequency	Every 3 months

## Electricity Pricing Information

Electricity Charges: Peak with Controlled Load 1		
Applicable charges	Price (exc. GST)	Price (inc. GST)
Usage - Peak usage per day	28.60 cents per kWh	31.46 cents per kWh
Usage - Dedicated Circuit usage per day (if applicable)	18.60 cents per kWh	20.46 cents per kWh
Daily Supply Charge	113.90 cents per day	125.29 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional Discounts	
Bonus Online sign-up credit	You will receive a \$50 credit (incl. GST) on the first bill which is non-transferable and non-refundable for cash when you sign up online via <a href="http://energyaustralia.com.au">energyaustralia.com.au</a> .
Guaranteed	32% off your market usage charges set out above on each bill. Discount is applied to the GST exclusive costs on your bill. Our rates will generally be adjusted annually, and we'll notify you when this happens. Your discount percentage won't change during your benefit period.

Price Changes	
Are these prices fixed?	No
Prices may be varied in line with your terms and conditions and we will provide you with notice of these not later than your next bill	

Key Contract Features	
Cooling off period	You may cancel this contract at anytime within the 10 business days cooling off period.
Eligibility Criteria	The details presented in this fact sheet are for an applicable billing period for a residential customer located in the distribution area outlined with a metering configuration as described.

Fees	
Disconnection Fee	\$40.11 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> .
Reconnection Fee	\$39.51 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> .
Credit Card payment processing fee	Credit Card payments may be subject to a Merchant service fee of 0.36% for Visa and MasterCard® and 1.5% for American Express®
Other Charges	To view connection, disconnection and special meter read fees for your area please visit <a href="http://www.energyaustralia.com.au/other-charges">www.energyaustralia.com.au/other-charges</a>
Additional Fee Information	Additional fees and charges may apply. Please refer to <a href="http://www.energyaustralia.com.au/other-charges">www.energyaustralia.com.au/other-charges</a> . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.

Solar feed-in tariff	
EnergyAustralia Retailer Feed-in Tariff	9.9 cents per kWh exported

Solar feed-in tariff - time of use	
Off-peak - usage between 10pm & 7am Monday to Sunday AEST/DST	7.1 cents per kWh exported
Shoulder - usage between 7am & 3pm, 9pm & 10pm Monday to Friday; between 7am & 10pm Saturday & Sunday AEST/DST	10.3 cents per kWh exported
Peak - usage between 3pm & 9pm Monday to Friday AEST/DST	29.0 cents per kWh exported

This offer is available for customers with solar photovoltaic systems. Solar customers may be eligible for feed-in tariffs. Visit [www.energyaustralia.com.au/residential/products-services/solar-power/solar-feed-in-tariffs](http://www.energyaustralia.com.au/residential/products-services/solar-power/solar-feed-in-tariffs) for eligibility requirements.

GreenPower Option	Charge Type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 10% = \$0.0495 x (10% x total usage)
20%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 20% = \$0.0495 x (20% x total usage)
100%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 100% = \$0.0495 per kWh

## Electricity Offer Terms and Conditions

Please refer to our website [www.energyaustralia.com.au](http://www.energyaustralia.com.au) for full terms and conditions.

#### Contact Details and more information

Retailer	Phone number	Retailer's website
EnergyAustralia	13 34 66	<a href="http://www.energyaustralia.com.au">http://www.energyaustralia.com.au</a>

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent Regulator of the retail energy industry in Victoria. For information about choosing an energy retailer and to compare electricity and gas retailer offers available to you, visit <https://compare.switchon.vic.gov.au/>