

# Energy Price Fact Sheet



**Simply Energy**  
**VIC Simply Gold Class PLUS 30/15 Online -**  
**VICRESGOLDONLINE26092018/11**

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower (Electricity)	Peak + Controlled Load	Market	26-Sep-2018

## Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	The benefit period is for 24 months. Before the end of your benefit period we will let you know what your options are. Your contract is ongoing and will continue until one of us ends it.
Bill frequency	Every 3 months.

## Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	27.08 cents per kWh	29.788 cents per kWh
Controlled Any time	Price (exc. GST)	Price (incl. GST)
All Usage	18.98 cents per kWh	20.878 cents per kWh
Daily Supply Charge	99.62 cents per day	109.582 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
30% Pay On Time Discount	You will receive 30% discount off the electricity usage charges when you pay your bills on time.
Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our credit worthiness and other eligibility criteria. Gas offers are only available in conjunction with an electricity offer and only if the supply address is connected for gas. You are eligible for this offer if you have Solar. The solar feed in tariff you will receive is based on the distributor's network tariff code. Standing offer rates are only available where Simply Energy is the designated retailer. For eligibility please call 13 88 08.
Cooling off-period	10 business days.
Meter type	Type 5 (MRIM & AMI), Type 6 (BASIC) & Type 4 (COMMS4)
Price Changes	These rates and charges are subject to change. We will notify you of any change as per your Contract Terms and Conditions. This notice may be in a message on your bill which you may receive after the effective date of the change.
Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.
Exit fee	No exit fees applicable.
Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.
Disconnection Fee	Fixed Rate - \$67.61 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$67.01 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Solar feed-in tariff options	

PFIT (GST application if GST Registered) (cents per kWh exported)	60.00 cents per kWh
FIT (GST application if GST Registered) (cents per kWh exported)	11.30 cents per kWh
<b>Incentives</b>	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
Gold Class Tickets	You will receive one (1) Gold Class movie ticket voucher every three months during the term (maximum of 8 Gold Class movie ticket vouchers) in relation to your Simply Energy electricity market contract.
<b>Electricity offer terms and conditions</b>	
For further details on the information presented in this Energy Price Fact Sheet, or for full terms and conditions, please visit <a href="http://www.simplyenergy.com.au">www.simplyenergy.com.au</a> or call Simply Energy on 13 88 08.	

## Contact details and more information

Retailer	Phone number	Retailer's Website
Simply Energy	13 88 08	<a href="http://www.simplyenergy.com.au/">http://www.simplyenergy.com.au/</a>

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit [www.compare.switchon.vic.gov.au](http://www.compare.switchon.vic.gov.au). To compare electricity and gas (if applicable) retailer offers available to you, go to [www.compare.switchon.vic.gov.au](http://www.compare.switchon.vic.gov.au).

This information is a guide only and does not recommend a particular offer.  
You should make your own enquiries with retailers on any offers that interest you.