

# Energy Price Fact Sheet



EnergyAustralia

Citipower zone: Secure Saver - Home - Peak with Controlled Load 1

EnergyAustralia  
LIGHT THE WAY

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower	Single Rate with Controlled Load	Market offer	4-Oct-2018

## Electricity offer

Contract term	24 months
Benefit Period	The Benefit Period is for 24 months. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
Offer Expiry Details	Continues in market until withdrawn by us upon further notice to you
Bill Frequency	Every 3 months

## Electricity Pricing Information

Electricity Charges: Peak with Controlled Load 1		
Applicable charges	Price (exc. GST)	Price (inc. GST)
Usage - Peak usage per day	24.17 cents per kWh	26.587 cents per kWh
Usage - Dedicated Circuit usage per day (if applicable)	15.01 cents per kWh	16.511 cents per kWh
Daily Supply Charge	109.00 cents per day	119.90 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional Discounts			
Pay by Due Date	32% off your market usage charges set out above on each bill that you pay by the due date. The discount excludes overdue amounts, reconnection or disconnection fees, or any charges passed on by your distributor. Your discount percentage won't change during your benefit period.		
Price Changes			
Are these prices fixed?	Yes		
Key Contract Features			
Cooling off period	You may cancel this contract at anytime within the 10 business days cooling off period.		
Eligibility Criteria	The details presented in this fact sheet are for an applicable billing period for a residential customer located in the distribution area outlined with a metering configuration as described.		
Fees			
Exit Fee	The following fees (incl. GST) are payable if you break your Contract in the periods outlined: <ul style="list-style-type: none"> <li>• Year 1 – \$22</li> <li>• Year 2 – \$22</li> </ul> If you received any campaign rewards with this offer, you may need to repay the value of those rewards should you end this Contract within 12 months of the Benefit Start Date.		
Disconnection Fee	\$40.11 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> .		
Reconnection Fee	\$39.51 (GST incl) A fee may apply for disconnecting your property including when you move (or reading your meter where applicable). This fee is GST inclusive and can vary for after hours, special meter reads, remote meter reads, remote disconnection and solar. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> .		
Credit Card payment processing fee	Credit Card payments may be subject to a Merchant service fee of 0.36% for Visa and MasterCard® and 1.5% for American Express®		
Other Charges	To view connection, disconnection and special meter read fees for your area please visit <a href="http://www.energyaustralia.com.au/other-charges">www.energyaustralia.com.au/other-charges</a>		
Additional Fee Information	Additional fees and charges may apply. Please refer to <a href="http://www.energyaustralia.com.au/other-charges">www.energyaustralia.com.au/other-charges</a> . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.		
Solar feed-in tariff			
EnergyAustralia Retailer Feed-in Tariff	9.9 cents per kWh exported		
Solar feed-in tariff - time of use			
Off-peak - usage between 10pm & 7am Monday to Sunday AEST/DST	7.1 cents per kWh exported		
Shoulder - usage between 7am & 3pm, 9pm & 10pm Monday to Friday; between 7am & 10pm Saturday & Sunday AEST/DST	10.3 cents per kWh exported		
Peak - usage between 3pm & 9pm Monday to Friday AEST/DST	29.0 cents per kWh exported		
This offer is available for customers with solar photovoltaic systems. Solar customers may be eligible for feed-in tariffs. Visit <a href="http://www.energyaustralia.com.au/residential/products-services/solar-power/solar-feed-in-tariffs">www.energyaustralia.com.au/residential/products-services/solar-power/solar-feed-in-tariffs</a> for eligibility requirements.			
GreenPower Option	Charge Type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 10% = \$0.0495 x (10% x total usage)
20%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 20% = \$0.0495 x (20% x total usage)

100%	Amount per unit of usage	\$0.0495 (inc.GST)	PureEnergy 100% = \$0.0495 per kWh
<b>Incentives</b>			
Fixed Rates	Your Usage Charges and Daily Supply Charge won't change during the Benefit Period. Other fees and charges (such as GreenPower charges) may vary during the Benefit Period.		
Price Match	If our market usage charges and daily supply charges decrease during the Benefit Period, we will automatically apply those lower prices to your Plan. If this happens, we'll use our best endeavours to provide you with notice as soon as practicable, or in any event no later than your next bill.		
<b>Electricity Offer Terms and Conditions</b>			
Please refer to our website <a href="http://www.energyaustralia.com.au">www.energyaustralia.com.au</a> for full terms and conditions.			

#### Contact Details and more information

Retailer	Phone number	Retailer's website
EnergyAustralia	13 34 66	<a href="http://www.energyaustralia.com.au">http://www.energyaustralia.com.au</a>

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent Regulator of the retail energy industry in Victoria. For information about choosing an energy retailer and to compare electricity and gas retailer offers available to you, visit <https://compare.switchon.vic.gov.au/>