

Energy Price Fact Sheet



Simply Energy
VIC Simply RACV PLUS 45/30 Online -
VICRESRACVONLINE26092018/24

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	AusNet Services (Electricity)	Peak + Controlled Load	Market	26-Sep-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	The benefit period is for 24 months. Before the end of your benefit period we will let you know what your options are. Your contract is ongoing and will continue until one of us ends it.
Bill frequency	Every 3 months.

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
First 1020 kWh quarterly	32.68 cents per kWh	35.948 cents per kWh
Remaining Usage	35.88 cents per kWh	39.468 cents per kWh
Controlled Any time	Price (exc. GST)	Price (incl. GST)
All Usage	21.98 cents per kWh	24.178 cents per kWh
Daily Supply Charge	112.99 cents per day	124.289 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
45% Pay On Time Discount	You will receive 30% PLUS an additional 15% member discount off the electricity usage charges when you pay on time.

Electricity key contract features

Eligibility Criteria	To be eligible for this offer you must be a current RACV member, or a member of an associated auto club. Your membership number must be provided at the time of sign up. You must also be a residential customer with your meter type in your distribution area. You must meet our credit worthiness and other eligibility criteria. Gas offers are only available in conjunction with an electricity offer and only if the supply address is connected for gas. You are eligible for this offer if you have Solar. The solar feed in tariff you will receive is based on the distributor's network tariff code. For eligibility please call 13 88 08.
Cooling off-period	10 business days.
Meter type	Type 5 (MRIM & AMI), Type 6 (BASIC) & Type 4 (COMMS4)
Price Changes	These rates and charges are subject to change. We will notify you of any change as per your Contract Terms and Conditions. This notice may be in a message on your bill which you may receive after the effective date of the change.

Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.
Exit fee	No exit fees applicable.
Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.
Disconnection Fee	Fixed Rate - \$34.64 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$48.36 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.

Solar feed-in tariff options

PFIT (GST application if GST Registered) (cents per kWh exported)	60.00 cents per kWh
FIT (GST application if GST Registered) (cents per kWh exported)	11.30 cents per kWh

Incentives

Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
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Electricity offer terms and conditions

For further details on the information presented in this Energy Price Fact Sheet, or for full terms and conditions, please visit www.simplyenergy.com.au or call Simply Energy on 13 88 08.

Contact details and more information

Retailer	Phone number	Retailer's Website
Simply Energy	13 88 08	http://www.simplyenergy.com.au/

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit www.compare.switchon.vic.gov.au. To compare electricity and gas (if applicable) retailer offers available to you, go to www.compare.switchon.vic.gov.au.

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.