

Energy Price Fact Sheet



Simply Energy
NSW Simply NRMA Plus 21 Online - SIM000436MR

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Essential (Electricity)	Peak Only	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
First 1000 kWh quarterly	27.47 cents per kWh	30.217 cents per kWh
Second 750 kWh quarterly	26.92 cents per kWh	29.612 cents per kWh
Remaining Usage	26.36 cents per kWh	28.996 cents per kWh
Daily Supply Charge	132.60 cents per day	145.860 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
21% Pay On Time Discount	You will receive 10% PLUS an additional 11% member discount off the electricity usage charges (as shown above) for the benefit period when you pay your bills on time. This means when you pay on time you will receive a total discount of 21% off your electricity usage charges.
Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our credit worthiness and other eligibility criteria. Gas offers are only available if the supply address is connected for gas. You are eligible for this offer if you have Solar. The solar feed in tariff you will receive is based on the distributor's network tariff code. For eligibility please call 13 88 08.
Cooling off-period	10 business days.
Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also change your rates or charges or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges. This notice may be in a message on your bill which you may receive after the effective date of the change. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.

Disconnection Fee	Fixed Rate - \$136.54 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$27.50 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Solar feed-in tariff options	
Solar Bonus Scheme 1 (GST application if GST Registered) (cents per kWh exported)	8.00 cents per kWh
Solar Bonus Scheme 2 (GST application if GST Registered) (cents per kWh exported)	8.00 cents per kWh
Market Based Scheme (GST application if GST Registered) (cents per kWh exported)	8.00 cents per kWh
Incentives	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
Electricity offer terms and conditions	
For further details on the information presented in this Energy Price Fact Sheet, or for full terms and conditions, please visit www.simplyenergy.com.au or call Simply Energy on 13 88 08.	

Contact details and more information

Retailer	Phone number	Retailer's Website
Simply Energy	13 88 08	http://www.simplyenergy.com.au/

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Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Essential (Electricity)	Peak + Controlled Load	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

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Peak Any time	Price (exc. GST)	Price (incl. GST)
First 1000 kWh quarterly	27.47 cents per kWh	30.217 cents per kWh
Second 750 kWh quarterly	26.92 cents per kWh	29.612 cents per kWh
Remaining Usage	26.36 cents per kWh	28.996 cents per kWh
Controlled Any time	Price (exc. GST)	Price (incl. GST)
All Usage	13.74 cents per kWh	15.114 cents per kWh
Daily Supply Charge	145.48 cents per day	160.028 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

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Conditional Discount	
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Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our credit worthiness and other eligibility criteria. Gas offers are only available if the supply address is connected for gas. You are eligible for this offer if you have Solar. The solar feed in tariff you will receive is based on the distributor's network tariff code. For eligibility please call 13 88 08.
Cooling off-period	10 business days.

Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also change your rates or charges or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges. This notice may be in a message on your bill which you may receive after the effective date of the change. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
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Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.
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Remaining Usage	26.36 cents per kWh	28.996 cents per kWh
Controlled Any time	Price (exc. GST)	Price (incl. GST)
All Usage	18.46 cents per kWh	20.306 cents per kWh
Daily Supply Charge	145.48 cents per day	160.028 cents per day

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