

# Energy Price Fact Sheet



AGL

Residential Set and Forget - AGL553176MR

| Customer type | Fuel type   | Distributor(s)   | Tariff type                      | Offer type   | Release date |
|---------------|-------------|------------------|----------------------------------|--------------|--------------|
| Residential   | Electricity | Essential Energy | Single rate with controlled load | Market offer | 31-Jul-2018  |

## Electricity offer

|                         |  |
|-------------------------|--|
| Contract term           | Ongoing contract with benefit period   |
| Contract expiry details | Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans. |
| Bill frequency          | Flexible billing options. Monthly billing available  |

## Electricity pricing information

| 1 Jul to 30 Jun   | Price (exc. GST)     | Price (inc. GST)     |
|---|----------------------|----------------------|
| <b>Domestic All Time Peak</b>   |                      |                      |
| All usage   | 28.90 cents per kWh  | 31.79 cents per kWh  |
| Daily supply charge   | 142.00 cents per day | 156.20 cents per day |
| <b>Controlled load</b>  |                      |                      |
| <b>Controlled Load 1 Separately metered usage. The hours of application are determined by your Distributor.</b> |                      |                      |
| All usage   | 15.97 cents per kWh  | 17.567 cents per kWh |
| Daily supply charge   | 13.00 cents per day  | 14.30 cents per day  |
| <b>Controlled Load 2 Separately metered usage. The hours of application are determined by your Distributor.</b> |                      |                      |
| All usage   | 21.96 cents per kWh  | 24.156 cents per kWh |
| Daily supply charge   | 14.00 cents per day  | 15.40 cents per day  |

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use. kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

|                           |   |
|---------------------------|---|
| 22% Direct Debit Discount | Discount applies to GST exclusive usage charges, for each bill issued where a direct debit is active. |
|---------------------------|---|

### Price changes

|                         |    |
|-------------------------|----|
| Are these prices fixed? | No |
|-------------------------|----|

The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.

### Electricity key contract features

|                    |   |
|--------------------|---|
| Cooling off period | 10 business days  |
| Meter type         | Smart meter, Smart meter (no communications), Basic meter |

### Fees

|                                    |  |
|------------------------------------|--|
| Connection fee                     | Fixed rate - \$96.06<br>Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.    |
| Reconnection fee                   | Fixed rate - \$109.04<br>Fee may be charged when reconnecting in other circumstances, such as after disconnection for non-payment. Includes GST. Fees may vary.      |
| Disconnection fee                  | Fixed rate - \$96.06<br>Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary. |
| Disconnection fee                  | Fixed rate - \$145.55<br>Fee may be charged when disconnecting your meter in other circumstances, such as non-payment. Includes GST. Fees may vary.                  |
| Cheque dishonour payment fee       | Fixed rate - \$6.50<br>Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.         |
| Direct debit dishonour payment fee | Fixed rate - \$2.30<br>Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.   |
| Late payment fee                   | Fixed rate - \$12.73<br>A late payment fee may be charged when full payment has not been received by the bill due date. This amount is not subject to GST            |
| Payment processing fee             | Percentage of bill - 0.45%<br>The amount is GST inclusive and applies to payments made by debit and credit cards.  |
| Credit card payment processing fee | Percentage of bill - 0.45%<br>The amount is GST inclusive and applies to payments made by credit cards.  |
| Additional fee information         | Additional fees and charges may apply. Please see the AGL fee schedules at <a href="http://agl.com.au/fees">agl.com.au/fees</a>                                      |

### Solar feed-in tariff options

|   |       |
|---|-------|
| AGL Retailer Feed-in Tariff (exc GST if any) (cents per kWh exported) | 11.10 |
|---|-------|

| GreenPower option | Charge type              | Amount (inc. GST) / Percentage | Description   |
|-------------------|--------------------------|--------------------------------|---|
| 10%               | Weekly charge            | \$1.10 (inc. GST)              | For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators. |
| 20%               | Weekly charge            | \$1.80 (inc. GST)              | For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators. |
| 100%              | Amount per unit of usage | \$0.055 (inc. GST)             | For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.   |

### Electricity offer terms and conditions

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au). Where discounts apply, they will show as a separate credit on each bill, and are off the published rates on [agl.com.au/src](http://agl.com.au/src). For solar customers, discounts are applied before solar credits are applied.

## Contact details and more information

| Retailer | Phone number | Retailer's website  |
|----------|--------------|---|
| AGL      | 13 12 45     | <a href="http://www.agl.com.au">http://www.agl.com.au</a> |

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.