

Energy Price Fact Sheet



Simply Energy
QLD Simply RACQ Plus 21 Online - SIM000179MR

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex (Electricity)	Peak Only	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	26.19 cents per kWh	28.809 cents per kWh
Daily Supply Charge	84.21 cents per day	92.631 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
21% Pay On Time Discount	You will receive 10% PLUS an additional 11% member benefit discount off the electricity usage charges (as shown above) for the benefit period when you pay your bills on time. This means when you pay on time you will receive a total discount of 21% off your electricity usage charges.
Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must be a current financial member of RACQ at the time you enter into the electricity contract. Members of equivalent motoring organisations in other Australian States and Territories or other countries are eligible. You must meet our creditworthiness and other eligibility criteria.
Cooling off-period	10 business days.
Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also change your rates or charges, or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges, or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges at least 10 business days before the change takes effect. This notice may be in a message on your bill. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.
Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.

Disconnection Fee	Fixed Rate - \$0.00 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$8.99 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Solar feed-in tariff options	
Solar Bonus Scheme 1 (GST application if GST Registered) (cents per kWh exported)	44.00 cents per kWh
Market Based Scheme (GST application if GST Registered) (cents per kWh exported)	10.00 cents per kWh
Incentives	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
Electricity offer terms and conditions	
For further details on the information presented in this Energy Price Fact Sheet, or for full terms and conditions, please visit www.simplyenergy.com.au or call Simply Energy on 13 88 08.	

Contact details and more information

Retailer	Phone number	Retailer's Website
Simply Energy	13 88 08	http://www.simplyenergy.com.au/

Energy Made Easy

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Energy Price Fact Sheet



Simply Energy
QLD Simply RACQ Plus 21 Online - SIM000181MR

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex (Electricity)	Peak + Ancillary	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	26.19 cents per kWh	28.809 cents per kWh
Ancillary - Energex Any time	Price (exc. GST)	Price (incl. GST)
All Usage	20.69 cents per kWh	22.759 cents per kWh
Daily Supply Charge	87.31 cents per day	96.041 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
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Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must be a current financial member of RACQ at the time you enter into the electricity contract. Members of equivalent motoring organisations in other Australian States and Territories or other countries are eligible. You must meet our creditworthiness and other eligibility criteria.
Cooling off-period	10 business days.
Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also change your rates or charges, or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges, or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges at least 10 business days before the change takes effect. This notice may be in a message on your bill. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.

Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.
Disconnection Fee	Fixed Rate - \$0.00 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$8.99 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Solar feed-in tariff options	
Solar Bonus Scheme 1 (GST application if GST Registered) (cents per kWh exported)	44.00 cents per kWh
Market Based Scheme (GST application if GST Registered) (cents per kWh exported)	10.00 cents per kWh
Incentives	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
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Energy Price Fact Sheet



Simply Energy
QLD Simply RACQ Plus 21 Online - SIM000182MR

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex (Electricity)	Peak + Ancillary 2	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	26.19 cents per kWh	28.809 cents per kWh
Ancillary 2 - Energex Any time	Price (exc. GST)	Price (incl. GST)
All Usage	23.85 cents per kWh	26.235 cents per kWh
Daily Supply Charge	87.31 cents per day	96.041 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
21% Pay On Time Discount	You will receive 10% PLUS an additional 11% member benefit discount off the electricity usage charges (as shown above) for the benefit period when you pay your bills on time. This means when you pay on time you will receive a total discount of 21% off your electricity usage charges.
Electricity key contract features	
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must be a current financial member of RACQ at the time you enter into the electricity contract. Members of equivalent motoring organisations in other Australian States and Territories or other countries are eligible. You must meet our creditworthiness and other eligibility criteria.
Cooling off-period	10 business days.
Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also change your rates or charges, or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges, or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges at least 10 business days before the change takes effect. This notice may be in a message on your bill. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
Fees	
Credit Card payment fee	A 0.6% (inc. GST) charge may apply to card payments by VISA or MasterCard.

Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.
Disconnection Fee	Fixed Rate - \$0.00 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$8.99 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Solar feed-in tariff options	
Solar Bonus Scheme 1 (GST application if GST Registered) (cents per kWh exported)	44.00 cents per kWh
Market Based Scheme (GST application if GST Registered) (cents per kWh exported)	10.00 cents per kWh
Incentives	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
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Energy Price Fact Sheet



Simply Energy
QLD Simply RACQ Plus 21 Online - SIM000180MR

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex (Electricity)	Peak + Ancillary 1&2	Market	08-Aug-2018

Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months

Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	26.19 cents per kWh	28.809 cents per kWh
Ancillary - Energex Any time	Price (exc. GST)	Price (incl. GST)
All Usage	20.69 cents per kWh	22.759 cents per kWh
Ancillary 2 - Energex Any time	Price (exc. GST)	Price (incl. GST)
All Usage	23.85 cents per kWh	26.235 cents per kWh
Daily Supply Charge	90.41 cents per day	99.451 cents per day

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

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