

# Energy Price Fact Sheet



AGL

Residential Savers - AGL548114MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Energex	Single rate with controlled load	Market offer	31-Jul-2018

## Electricity offer

Contract term	Ongoing contract with benefit period
Contract expiry details	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
Bill frequency	Flexible billing options. Monthly billing available

## Electricity pricing information

Residential - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>Tariff 11 - Domestic Peak Peak</b>		
All usage	25.50 cents per kWh	28.05 cents per kWh
Daily supply charge	99.00 cents per day	108.90 cents per day
<b>Controlled load</b>		
<b>Tariff 31 Separately metered usage . The hours of application are determined by your Distributor.</b>		
All usage	16.80 cents per kWh	18.48 cents per kWh
Daily supply charge	3.00 cents per day	3.30 cents per day
<b>Tariff 33 Separately metered usage . The hours of application are determined by your Distributor.</b>		
All usage	21.80 cents per kWh	23.98 cents per kWh
Daily supply charge	3.00 cents per day	3.30 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use. kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

26% Pay on time discount	Discount applies to GST exclusive usage charges, for each bill paid in full on or before the due date.
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### Price changes

Are these prices fixed?	No
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Energy rates may be varied at any time with written notice (which may be a bill statement after the change). For increases, we will notify you at least 10 business days prior. Fees and other charges can also be varied under the terms of your contract.

### Electricity key contract features

Cooling off period	10 business days
Meter type	Smart meter, Smart meter (no communications), Basic meter

### Fees

Connection fee	Fixed rate - \$11.28 Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
Reconnection fee	Fixed rate - \$51.90 Fee may be charged when reconnecting in other circumstances, such as after disconnection for non-payment. Includes GST. Fees may vary.
Disconnection fee	Fixed rate - \$11.28 Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
Cheque dishonour payment fee	Fixed rate - \$6.50 Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.
Direct debit dishonour payment fee	Fixed rate - \$2.30 Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.
Other fee	Annual - \$28.11 Solar Metering Service Charge is a daily charge of \$ 0.077 (GST inclusive) and may apply if you have a solar PV system and a solar meter.
Late payment fee	Fixed rate - \$12.73 A late payment fee may be charged when full payment has not been received by the bill due date. This amount is not subject to GST
Payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by debit and credit cards.
Credit card payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by credit cards.
Paper billing fee	Fixed rate - \$1.75 A paper bill fee may apply for each bill sent by post. Includes GST.
Other fee	Fixed rate - \$2.00 An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST.
Additional fee information	Additional fees and charges may apply. Please see the AGL fee schedules at <a href="http://agl.com.au/fees">agl.com.au/fees</a>

### Solar feed-in tariff options

Solar bonus scheme pre 9 July 2012 44 cent scheme(exc. GST if any) (cents per kWh exported)	44.00
AGL Retailer Feed-in Tariff applies to all schemes pre and post 9 July 2012 (exc. GST if any) (cents per kWh exported)	10.60

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Weekly charge	\$1.10 (inc. GST)	For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators.
20%	Weekly charge	\$1.80 (inc. GST)	For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators.
100%	Amount per unit of usage	\$0.055 (inc. GST)	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.

### Incentives

\$25 credit for online sign up	This is a one-off (GST incl) credit which will appear on your first bill, if you signed up to this offer via <a href="http://agl.com.au">agl.com.au</a> . Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable.
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### Electricity offer terms and conditions

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au). Where discounts apply, they will show as a separate credit on each bill, and are off the published rates on [agl.com.au/src](http://agl.com.au/src). For solar customers, discounts are applied before solar credits are applied.

## Contact details and more information

Retailer	Phone number	Retailer's website
AGL	13 12 45	<a href="http://www.agl.com.au">http://www.agl.com.au</a>

**Energy Made Easy**

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer.  
You should make your own enquiries with retailers on any offers that interest you.