# **Energy Price Fact Sheet**



AGL

Residential Essentials - AGL548108MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Energex	Single rate with controlled load	Market offer	31-Jul-2018

### **Electricity offer**

Contract term	Ongoing contract with benefit period	
	Your market contract is ongoing. At the end of your 1 year benefit period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.	
Bill frequency	Flexible billing options. Monthly billing available	

### **Electricity pricing information**

Price (exc. GST)	Price (inc. GST)
18.40 cents per kWh	20.24 cents per kWh
99.00 cents per day	108.90 cents per day
Price (exc. GST)	Price (inc. GST)
The hours of application are determined by your Dist	ributor.
12.10 cents per kWh	13.31 cents per kWh
3.00 cents per day	3.30 cents per day
The hours of application are determined by your Dist	ributor.
15.70 cents per kWh	17.27 cents per kWh
3.00 cents per day	3.30 cents per day
	18.40 cents per kWh 99.00 cents per day Price (exc. GST)  The hours of application are determined by your Dist 12.10 cents per kWh 3.00 cents per day  The hours of application are determined by your Dist 15.70 cents per kWh

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

Price changes	I
Wh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.	
any supply charge a charge that applies for supplying electricity to your property for each	

Are these prices fixed?	Yes	
Electricity key contract features		
Cooling off period	10 business days	
Meter type	Smart meter, Smart meter (no communications), Basic meter	
Fees		
Connection fee	Fixed rate - \$11.28 Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.	
Reconnection fee	Fixed rate - \$51.90 Fee may be charged when reconnecting in other circumstances, such as after disconnection for non-payment. Includes GST. Fees may vary.	
Disconnection fee	Fixed rate - \$11.28 Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.	
Cheque dishonour payment fee	Fixed rate - \$6.50 Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.	
Direct debit dishonour payment fee	Fixed rate - \$2.30 Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.	
Other fee	Annual - \$28.11 Solar Metering Service Charge is a daily charge of \$ 0.077 (GST inclusive) and may apply if you have a solar PV system and a solar meter.	
Late payment fee	Fixed rate - \$12.73 A late payment fee may be charged when full payment has not been received by the bill due date. This amount is not subject to GST	
Payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by debit and credit cards.	
Credit card payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by credit cards.	
Paper billing fee	Fixed rate - \$1.75 A paper bill fee may apply for each bill sent by post. Includes GST.	
Other fee	Fixed rate - \$2.00 An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST.	
Additional fee information	Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	
Solar feed-in tariff options		
Solar bonus scheme pre 9 July 2012 44 cent scheme(exc. GST if any) (cents per kWh exported)	44.00	
AGL Retailer Feed-in Tariff applies to all schemes pre and post 9 July 2012 (exc. GST if any) (cents per kWh exported)	10.60	

(cents per kWh e	xported)		
GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Weekly charge	\$1.10 (inc. GST)	For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators.
20%	Weekly charge	\$1.80 (inc. GST)	For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators.
	Amount per unit of usage	\$0.055 (inc. GST)	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.

Incentive

\$25 credit for online sign up

This is a one-off (GST incl) credit which will appear on your first bill, if you signed up to this offer via agl.com.au. Customers are eligible for only one upfront credit on an account in any 12 month period. This credit is not transferable.

## Electricity offer terms and conditions

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au. AGL Essentials offer is available only with e-billing and direct debit.

#### Contact details and more information

Retailer	Phone number	Retailer's website
AGL	13 12 45	http://www.agl.com.au

### **Energy Made Easy**

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at <a href="www.energymadeeasy.gov.au">www.energymadeeasy.gov.au</a>

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.