

# Energy Price Fact Sheet



AGL Sales Pty Limited

Residential Essentials - AGOMR00424

| Customer type | Fuel type   | Distributor(s) | Tariff Type                                | Offer Type   | Release Date |
|---------------|-------------|----------------|--|--------------|--------------|
| Residential   | Electricity | Citipower      | Two rate: single rate with Controlled Load | Market offer | 10-Aug-2018  |

## Electricity offer

|                         |   |
|-------------------------|---|
| Contract Term           | Ongoing contract with benefit period  |
| Contract expiry details | Your market contract has no contract term. However, at the end of your 1 year energy plan period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans. |
| Bill Frequency          | Every 1 month   |

## Electricity Pricing Information

| Two rate: single rate with Controlled Load   | Price (exc. GST)     | Price (inc. GST)     |
|--|----------------------|----------------------|
| Daily supply charge  | 115.00 cents per day | 126.50 cents per day |
| All usage  | 16.50 cents per kWh  | 18.15 cents per kWh  |
| Controlled Load  | Price (exc. GST)     | Price (inc. GST)     |
| Applicable to customers that have controlled load consumption - For example storage water heaters, with the hours of application determined by your Distributor. | 11.60 cents per kWh  | 12.76 cents per kWh  |

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

|  |   |
|--|---|
| \$50 First Bill Credit (agl.com.au signup only). | Receive a \$50 once off credit (GST incl.) The first bill credit is only available when signup occurs via agl.com.au. This one-off (GST incl.) credit will appear as a separate credit on your first bill. Your credit applies only in conjunction with this AGL offer and is not transferrable. Customers are eligible for only one upfront credit on an account in any 12 month period. |
|--|---|

## Price changes

|   |     |
|---|-----|
| Are these prices fixed?   | Yes |
| Your rates are specific to your Energy Plan and differ from the published energy rates for AGL variable rate Energy Plans. Your rates will not change for the duration of the Energy Plan Period. |     |

## Electricity key contract features

|                      |   |
|----------------------|---|
| Cooling off period   | 10 business days  |
| Eligibility criteria | <p>This energy offer applies to residential customers in Victoria within the Citipower electricity distribution area.</p> <p>To be eligible for this Energy Plan, you must agree to the following (eligibility criteria):</p> <ul style="list-style-type: none"> <li>• Monthly billing. You will receive your bills monthly.</li> <li>• Direct Debit. You must pay your bills by direct debit. This will apply to all gas and electricity bills on your AGL account number.</li> <li>• eBilling. You will receive your bills by email.</li> </ul> <p>If during the Energy Plan Period you no longer meet the eligibility criteria, or if your bill is not paid by direct debit for any other reason, we may terminate your Market Contract with 20 Business Days' notice and place you on AGL's Standard Retail Contract (which includes variable rates that are different from the Essentials Rates). We will write to you if this occurs.</p> |

## Fees

|                                    |   |
|------------------------------------|---|
| Reconnection fee                   | Up to - \$39.52<br>This amount is GST inclusive and may be charged when your distributor has to reconnect or read your meter to enable you to move into a property or change retailer.                      |
| Disconnection fee                  | Up to - \$40.11<br>This amount is GST inclusive and may be charged when your distributor has to disconnect or read your meter to enable you to move out of a property or change retailer.                   |
| Cheque dishonour payment fee       | Fixed rate - \$6.50<br>A dishonoured payment fee is charged when AGL attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST.       |
| Direct debit dishonour payment fee | Fixed rate - \$2.30<br>A dishonoured payment fee is charged when AGL attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST. |
| Payment processing fee             | Percentage of bill - 0.45%<br>The amount is GST inclusive and applies to payments made by debit and credit cards.   |
| Other fee                          | Fixed rate - \$1.75<br>A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.  |
| Other fee                          | Fixed rate - \$2.00<br>A \$2.00 (incl. GST) over the counter payment fee may apply for payments made in-person at a Post Office.  |
| Additional fee information         | Additional fees and charges may apply. Please see the AGL market contract fee schedule at <a href="http://agl.com.au">agl.com.au</a>  |

#### Solar feed-in tariff options

|  |                               |
|--|-------------------------------|
| AGL Retailer Feed-in Tariff (RFiT)                     | 11.30 cents per kWh excl. GST |
| 60 cent PFiT (pre 30 December 2011) + 11.3 cent RFiT - | 71.30 cents per kWh excl. GST |

Eligibility criteria applies. For more information, see [www.energy.vic.gov.au/renewable-energy/victorian-feed-in-tariff](http://www.energy.vic.gov.au/renewable-energy/victorian-feed-in-tariff). The AGL Retailer Feed-in Tariff may be varied by AGL.

| Green Power option | Charge type              | Amount (inc. GST) | Description   |
|--------------------|--------------------------|-------------------|---|
| Greenpower 10%     | Weekly charge            | \$1.10 / week     | For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators. |
| Greenpower 20%     | Weekly charge            | \$1.80 / week     | For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators. |
| Greenpower 100%    | Amount per unit of usage | \$0.055 / kWh     | For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.   |

#### Electricity terms and conditions

For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au)

#### Contact details and more information

| Retailer | Phone number | Retailer's website  |
|----------|--------------|---|
| AGL      | 13 12 45     | <a href="http://www.agl.com.au">http://www.agl.com.au</a> |

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. To compare electricity offers available to you, go to [compare.switchon.vic.gov.au](http://compare.switchon.vic.gov.au).

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.