

# Energy Price Fact Sheet



EnergyAustralia

Secure Saver Home - ENES40932MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Single rate with controlled load	Market offer	09-Aug-2018

## Electricity offer

Contract term	2 years
Contract expiry details	The Benefit Period for this plan is for 24 months. We will provide you with notice of your options prior to the end of the Benefit Period. Your contract will continue until it is ended by either party.
Bill frequency	Every 3 months

## Electricity pricing information

All Year - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>Peak Anytime</b>		
First 10.9589 kWh usage per day	28.47 cents per kWh	31.317 cents per kWh
Next 10.9589 kWh usage per day	28.47 cents per kWh	31.317 cents per kWh
Remaining usage per day	28.47 cents per kWh	31.317 cents per kWh
Daily supply charge	81.60 cents per day	89.76 cents per day
<b>Controlled load</b>		
<b>Controlled Load 1 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	11.70 cents per kWh	12.87 cents per kWh
Daily supply charge	3.50 cents per day	3.85 cents per day
<b>Controlled Load 2 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	15.38 cents per kWh	16.918 cents per kWh
Daily supply charge	14.40 cents per day	15.84 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

Pay by Due Date	28% off your usage charges stated above on each bill that you pay by the due date. Discount is applied to the GST exclusive costs on your bill. Any promotional discount will be applied as above for the duration of the promotion.
-----------------	--

### Price changes

Are these prices fixed?	Yes
-------------------------	-----

### Electricity key contract features

Cooling off period	10 business days
Meter type	Smart meter, Smart meter (no communications), Basic meter, Basic meter

### Fees

Exit fee	Fixed rate - \$22.00 The above fee (incl. GST) is payable if you break your Contract in the period outlined.
Late payment fee	Fixed rate - \$12.00 \$12.00 (GST does not currently apply to late payment fees).
Credit card payment processing fee	Percentage of bill - 0.36% Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.
Credit card payment processing fee	Percentage of bill - 1.50% Credit card merchant service fee of 1.5% for all payments with American Express.
Disconnection fee	Fixed rate - \$11.96 A fee may apply for disconnecting your property (inc. when you move or reading your meter). See additional fee information for more details.
Reconnection fee	Fixed rate - \$11.96 A fee may apply for reconnecting your property (inc. when you move or reading your meter). See additional fee information for more details.
Additional fee information	Additional fees and charges may apply. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.

### Solar feed-in tariff options

EnergyAustralia Retailer Feed-in Tariff (cents per kWh exported)	12.50
--	-------

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 10% = \$0.0495 x (10% x total usage)
20%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 20% = \$0.0495 x (20% x total usage)
100%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 100% = \$0.0495 per kWh

### Incentives

Fixed Rates	Your Usage Charges and Daily Supply Charge won't increase during the Benefit Period. Other fees and charges (such as GreenPower charges) may vary during the Benefit Period.
Price Match	If our market usage charges and daily supply charges decrease during the Benefit Period, we will automatically apply those lower prices to your Plan. If this happens, we'll use our best endeavours to provide you with notice as soon as practicable, or in any event no later than your next bill.

### Electricity offer terms and conditions

Your daily electricity charges are made up of usage and supply charges, both of which will be fixed from the Contract Start Date and apply for 24 months from the Benefit Start Date. Please refer to our website [www.energyaustralia.com.au](http://www.energyaustralia.com.au) for full terms and conditions.

## Contact details and more information

Retailer	Phone number	Retailer's website
EnergyAustralia	13 34 66	<a href="http://www.energyaustralia.com.au">http://www.energyaustralia.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.