

# Energy Price Fact Sheet



Commander Power & Gas

Residential Market (CE5SAR-MAT1CL1) - M2E552949MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	SA Power Networks	Single rate with controlled load	Market offer	28-Jul-2018

## Electricity offer

Contract term	No contract term
Contract expiry details	No Term contracts do not expire until you notify us in accordance with our Energy Market Contract Terms and Conditions.
Bill frequency	Every 3 months

## Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
First 10.95 kWh usage per day	40.90 cents per kWh	44.99 cents per kWh
Remaining usage per day	44.40 cents per kWh	48.84 cents per kWh
Daily supply charge	80.95 cents per day	89.045 cents per day
Controlled load	Price (exc. GST)	Price (inc. GST)
<b>The timing of night time availability is set in accordance with SA Power Networks requirements.</b>		
All usage	22.49 cents per kWh	24.739 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use. kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional discounts	
20% Pay On Time Discount	Pay by the due date on your bill and get a discount off usage after any applicable concessions and solar feed-in payments have been deducted

Price changes	
Are these prices fixed?	No
We may vary your rates and charges by providing you notice of any changes. Notice will be provided as soon as practicable and in any event no later than your next bill, or as outlined in our terms and conditions.	

Electricity key contract features	
Cooling off period	10 business days
Meter type	Basic meter

Fees	
Payment processing fee	Fixed rate - \$3.95 Direct Debit payments incur a \$3.59 (\$3.95 inc GST) fee per transaction.
Payment processing fee	Fixed rate - \$3.95 BPay payments incur a \$3.59 (\$3.95 inc GST) fee per transaction.
Credit card payment processing fee	Fixed rate - \$0.00 Payments made using Visa or Mastercard do not incur any surcharge.
Credit card payment processing fee	Percentage of bill - 2.89% A surcharge of 2.89% applies to all American Express and Diners Club Card payments.
Direct debit dishonour payment fee	Fixed rate - \$11.00 A Direct Debit Dishonoured Payment fee of \$10.00 (\$11.00 inc GST) may apply to payments we attempt that are subsequently declined.
Payment processing fee	Fixed rate - \$2.75 Payments made by Cheque incur a \$2.50 (\$2.75 inc GST) processing fee.
Cheque dishonour payment fee	Fixed rate - \$27.50 A Cheque Dishonoured Payment fee of \$25.00 (\$27.50 inc GST) may apply to payments we attempt that are subsequently declined.
Unknown	Fixed rate - \$2.75 Australia Post payments incur a \$2.50 (\$2.75 inc GST) fee per transaction.
Other fee	Fixed rate - \$2.95 A printed bill fee of \$2.68 (\$2.95 inc GST) applies to each posted bill.
Connection fee	Fixed rate - \$54.00 A \$49.09 (\$54.00 inc GST) fee may apply each time we request to energise a property, or if you require a meter reading for any purpose.
Disconnection fee	Fixed rate - \$54.00 A \$49.09 (\$54.00 inc GST) fee may apply each time we request to de-energise a property.
Reconnection fee	Fixed rate - \$54.00 A \$49.09 (\$54.00 inc GST) fee may apply each time you request a reconnection after disconnection for non-payment.
Additional fee information	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.commander.com/cpginfo">www.commander.com/cpginfo</a> or contact us on 13 39 14.

Solar feed-in tariff options	
Solar FIT Scheme (DFIT1) & (DFIT1A) (cents per kWh exported)	44.00
Retailer Feed-in Tariff (cents per kWh exported)	11.60

Incentives	
20% Bundle Discount	You may also be entitled to 20% off the Monthly Access Fee for selected Commander SmartBiz, Phone and Smart Voice Plans when bundled with your electricity service and pay both your electricity and fixed line accounts on time. Conditions apply.
Promotional Offers	From time to time, Commander Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

Electricity offer terms and conditions	
Offers vary based on distribution zone, and may not be available in all areas in South Australia. Further eligibility criteria may apply. See our full terms and conditions <a href="http://www.commander.com/cpginfo">www.commander.com/cpginfo</a> for details.	

## Contact details and more information

Retailer	Phone number	Retailer's website
Commander Power & Gas	13 39 14	<a href="http://www.commander.com">http://www.commander.com</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.