

# Energy Price Fact Sheet



EnergyAustralia

Basic Home - ENE5396575R

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Essential Energy	Single rate with controlled load	Standing offer	30-Jul-2018

## Electricity offer

Contract term	No contract term
Contract expiry details	This contract continues for as long as you remain on the plan.
Bill frequency	Every 3 months

## Electricity pricing information

All Year - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>Peak Anytime</b>		
All usage	31.71 cents per kWh	34.881 cents per kWh
Daily supply charge	144.30 cents per day	158.73 cents per day
<b>Controlled load</b>		
<b>Controlled Load 1 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	12.62 cents per kWh	13.882 cents per kWh
Daily supply charge	12.70 cents per day	13.97 cents per day
<b>Controlled Load 1 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	19.49 cents per kWh	21.439 cents per kWh
Daily supply charge	12.80 cents per day	14.08 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use. kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Price changes

Are these prices fixed?	No
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We may vary our standard offer charges not more than once every 6 months and we will publish such changes in a national newspaper and on our website at least 10 business days before it commences. We will also include details in your next bill if the variation affects your supply.

### Electricity key contract features

Meter type	Smart meter, Smart meter (no communications), Basic meter, Basic meter
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### Fees

Late payment fee	Fixed rate - \$10.90 \$10.90 (GST does not currently apply to late payment fees).
Credit card payment processing fee	Percentage of bill - 0.36% Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.
Credit card payment processing fee	Percentage of bill - 1.50% Credit card merchant service fee of 1.5% for all payments with American Express.
Disconnection fee	Fixed rate - \$96.06 A fee may apply for disconnecting your property (inc. when you move or reading your meter). See additional fee information for more details.
Reconnection fee	Fixed rate - \$96.06 A fee may apply for reconnecting your property (inc. when you move or reading your meter). See additional fee information for more details.
Additional fee information	Additional fees and charges may apply. Please refer to <a href="http://www.energyaustralia.com.au/conditions-and-pricing/other-charges">www.energyaustralia.com.au/conditions-and-pricing/other-charges</a> . You can avoid the payment processing fees by paying from your bank account using direct debit or Bpay.

### Solar feed-in tariff options

EnergyAustralia Retailer Feed-in Tariff (cents per kWh exported)	12.50
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GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 10% = \$0.0495 x (10% x total usage)
20%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 20% = \$0.0495 x (20% x total usage)
100%	Amount per unit of usage	\$0.0495 (inc. GST)	PureEnergy 100% = \$0.0495 per kWh

### Electricity offer terms and conditions

Please refer to our website [www.energyaustralia.com.au](http://www.energyaustralia.com.au) for full terms and conditions.

## Contact details and more information

Retailer	Phone number	Retailer's website
EnergyAustralia	13 34 66	<a href="http://www.energyaustralia.com.au">http://www.energyaustralia.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.