

# Energy Price Fact Sheet



Powerdirect

Residential electricity market offer - POW536586MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Energex	Single rate with controlled load	Market offer	04-Jul-2018

## Electricity offer

Contract term	Ongoing contract with benefit period
Contract expiry details	Your market contract is ongoing. At the end of your 1 year minimum benefit period, your agreement may be extended if we have provided you with notification, and you have not chosen otherwise.
Bill frequency	Monthly billing available

## Electricity pricing information

Residential - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>Tariff 11 - Domestic Peak Peak</b>		
All usage	25.50 cents per kWh	28.05 cents per kWh
Daily supply charge	99.00 cents per day	108.90 cents per day
<b>Controlled load</b>		
<b>Tariff 31 Separately metered usage . The hours of application are determined by your Distributor.</b>		
All usage	16.80 cents per kWh	18.48 cents per kWh
Daily supply charge	3.00 cents per day	3.30 cents per day
<b>Tariff 33 Separately metered usage . The hours of application are determined by your Distributor.</b>		
All usage	21.80 cents per kWh	23.98 cents per kWh
Daily supply charge	3.00 cents per day	3.30 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

24% Pay On Time Discount	A 24% Pay On Time discount off your usage charges which are calculated based on our published standard retail contract rates (which can be found at <a href="http://powerdirect.com.au">powerdirect.com.au</a> ) will apply if you pay your bill in full by the due date.
2% Direct Debit Discount	The direct debit discount only applies to our energy usage charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) for each bill issued where direct debit is active. The published rates are shown on this fact sheet and are available at <a href="http://powerdirect.com.au">powerdirect.com.au</a> .

### Price changes

Are these prices fixed?	No
Energy rates may be varied at any time with written notice (which may be a bill statement after the change). For increases, we will notify you at least 10 business days prior. Fees and other charges can also be varied under the terms of your contract.	

### Electricity key contract features

Cooling off period	10 business days
Meter type	Smart meter, Smart meter (no communications), Basic meter, Basic meter

### Fees

Late payment fee	Fixed rate - \$12.73 A late payment fee may be charged when full payment has not been received by the bill due date. This amount is not subject to GST
Cheque dishonour payment fee	Fixed rate - \$6.50 Fee applies if Powerdirect attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST
Direct debit dishonour payment fee	Fixed rate - \$2.30 Fee applies if Powerdirect attempts to process a direct debit payment and receives a dishonour notice from your bank. Not subject to GST.
Payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by debit and credit cards
Connection fee	Fixed rate - \$11.28 Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
Disconnection fee	Fixed rate - \$11.28 Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
Paper billing fee	Fixed rate - \$1.75 A paper bill fee may apply for each bill sent by post. Includes GST.
Other fee	Fixed rate - \$2.00 An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST.
Other fee	Annual - \$28.11 Solar Metering Service Charge is a daily charge of \$ 0.077 (GST inclusive) and may apply if you have a solar PV system and a solar meter.
Additional fee information	Additional fees and charges may apply. Please see the Powerdirect fee schedules at <a href="http://powerdirect.com.au/fees">powerdirect.com.au/fees</a>

### Solar feed-in tariff options

Solar bonus scheme pre 8 July 2012 44 cent scheme (exc. GST if any) (cents per kWh exported)	44.00
Powerdirect Retailer Feed-in Tariff (exc. GST if any) (cents per kWh exported)	10.60

### Electricity offer terms and conditions

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact Powerdirect on 1300 307 966 or visit [powerdirect.com.au](http://powerdirect.com.au).

## Contact details and more information

Retailer	Phone number	Retailer's website
Powerdirect	1300 307 966	<a href="http://www.powerdirect.com.au">http://www.powerdirect.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.