

# Energy Price Fact Sheet



**Dodo Power & Gas**

Residential Market (E4EXR-MAT1CL31,E4EXR-MAT1CL33) - DOD550158MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Energex	Single rate with controlled load	Market offer	27-Jul-2018

## Electricity offer

Contract term	No contract term
Contract expiry details	No Term contracts do not expire until you notify us in accordance with our Energy Market Contract Terms and Conditions.
Bill frequency	Every 3 months

## Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
All usage	26.25 cents per kWh	28.875 cents per kWh
Daily supply charge	119.10 cents per day	131.01 cents per day
Controlled load	Price (exc. GST)	Price (inc. GST)
<b>Supply will be available for a minimum 8 hours per day, at the discretion of the distributor, generally between 10pm and 7am.</b>		
All usage	17.60 cents per kWh	19.36 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
<b>Supply will be available for a minimum 18 hours per day, at the absolute discretion of the distributor.</b>		
All usage	22.25 cents per kWh	24.475 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

25% Pay On Time Discount	Discount off usage; may be reduced if instalment not paid on time; is void if bill not paid on time; applies after any rebates deducted.
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### Price changes

Are these prices fixed?	No
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We may vary your rates and charges by providing you at least 10 business days' notice of any increase, and as soon as practicable for any decrease.

### Electricity key contract features

Cooling off period	10 business days
Meter type	Basic meter

### Fees

Payment processing fee	Fixed rate - \$1.90 Direct Debit payments incur a \$1.73 (\$1.90 inc GST) fee per transaction.
Payment processing fee	Fixed rate - \$2.50 BPay payments incur a \$2.27 (\$2.50 inc GST) fee per transaction.
Credit card payment processing fee	Fixed rate - \$0.00 Payments made using Visa or Mastercard do not incur any surcharge.
Credit card payment processing fee	Percentage of bill - 2.89% A surcharge of 2.89% applies to all American Express and Diners Club Card payments.
Direct debit dishonour payment fee	Fixed rate - \$9.50 Dishonoured Payment fee of \$8.64 (\$9.50 inc GST) may apply to payments we attempt that are subsequently declined.
Unknown	Fixed rate - \$2.20 Australia Post payments incur a \$2.00 (\$2.20 inc GST) fee per transaction.
Other fee	Fixed rate - \$2.20 A printed bill fee of \$2.00 (\$2.20 inc GST) applies to each posted bill.
Connection fee	Fixed rate - \$19.00 A \$17.27 (\$19.00 inc GST) fee may apply each time you request to move into a property.
Disconnection fee	Fixed rate - \$19.00 A \$17.27 (\$19.00 inc GST) fee may apply each time you request to move out of a property.
Reconnection fee	Fixed rate - \$50.15 A \$45.59 (\$50.15 inc GST) fee may apply each time you request a reconnection after disconnection for non-payment.
Additional fee information	For further details on the information and fees presented, or the terms and conditions of the contract, please visit <a href="http://www.dodo.com/dpinfo">www.dodo.com/dpinfo</a> or contact us on 13 dodo (13 36 36).

### Solar feed-in tariff options

Solar Bonus Scheme (Existing 44 cent customers ) (cents per kWh exported)	44.00
Retailer Feed-in Tariff (cents per kWh exported)	8.50

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0099 (inc. GST)	\$0.099 per kWh (inc GST) - electricity equal to 10% of your usage is sourced from GreenPower. Discounts do not apply to GreenPower.
100%	Amount per unit of usage	\$0.099 (inc. GST)	\$0.099 per kWh (inc GST) - electricity equal to 100% of your usage is sourced from GreenPower. Discounts do not apply to GreenPower.

### Incentives

Promotional Offers	From time to time, Dodo Power & Gas may provide promotional offers (including one-off payments and/or products) though promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.
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### Electricity offer terms and conditions

This offer is only available on a regular payment plan which is based on your estimated usage, and an automatic deduction via Credit Card or Direct Debit (fees may apply). The first payment is deducted before transfer. Payments applied to regular bills with remaining balance deducted. See our full terms and conditions at [www.dodo.com.au/dpinfo](http://www.dodo.com.au/dpinfo). Please call us to check your eligibility and apply for QLD Government energy concessions.

## Contact details and more information

Retailer	Phone number	Retailer's website
Dodo Power & Gas	13 36 36	<a href="http://www.dodo.com/powerandgas">http://www.dodo.com/powerandgas</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.