

# Energy Price Fact Sheet



Commander Power & Gas

Endeavour Residential Standing (CE2IER-SAT1CL1CL2) - M2E552725SR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Endeavour	Single rate with controlled load	Standing offer	27-Jul-2018

## Electricity offer

Contract term	No contract term
Contract expiry details	Standing contracts do not expire until you notify us in accordance with our Standing Contract Terms and Conditions.
Bill frequency	Every 3 months

## Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
First 19.23 kWh usage per day	34.87 cents per kWh	38.357 cents per kWh
Remaining usage per day	34.87 cents per kWh	38.357 cents per kWh
Daily supply charge	109.20 cents per day	120.12 cents per day
Controlled load	Price (exc. GST)	Price (inc. GST)
<b>6 hours usually between 10pm and 7am</b>		
All usage	15.33 cents per kWh	16.863 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
<b>Usually for a 16 hour period daily, including at least 6 hours between 8pm - 7am and at least 4 hours between 7am - 5pm</b>		
All usage	20.42 cents per kWh	22.462 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Price changes

Are these prices fixed?	No
We may vary our rates, no more than once every 6 months. We will publish the variation on our website and in a newspaper at least 10 business days before it starts. Details of the variation will be included on your next bill.	

### Electricity key contract features

Meter type	Basic meter
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### Fees

Direct debit dishonour payment fee	Fixed rate - \$11.00 A Direct Debit Dishonoured Payment fee of \$10.00 (\$11.00 inc GST) may apply to payments we attempt that are subsequently declined.
Cheque dishonour payment fee	Fixed rate - \$27.50 A Cheque Dishonoured Payment fee of \$25.00 (\$27.50 inc GST) may apply to payments we attempt that are subsequently declined.
Connection fee	Fixed rate - \$66.00 A \$60.00 (\$66.00 inc GST) Fee may apply when we request to energise a property, or if you require a meter reading for any purpose.
Disconnection fee	Fixed rate - \$66.00 A \$60.00 (\$66.00 inc GST) Fee may apply when we request to de-energise a property, or if you require a meter reading for any purpose.
Reconnection fee	Fixed rate - \$88.00 A \$80.00 (\$88.00 inc GST) fee may apply each time you request a reconnection after disconnection for non-payment.
Additional fee information	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at <a href="http://www.commander.com/cpginfo">www.commander.com/cpginfo</a> or contact us on 13 39 14.

### Solar feed-in tariff options

Retailer Feed-in Tariff (net & gross) (cents per kWh exported)	11.60
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### Electricity offer terms and conditions

Offers vary based on distribution zone, and may not be available in all areas in New South Wales. Further eligibility criteria may apply. See our Standing terms and conditions at [www.commander.com/cpginfo](http://www.commander.com/cpginfo) for details.

## Contact details and more information

Retailer	Phone number	Retailer's website
Commander Power & Gas	13 39 14	<a href="http://www.commander.com">http://www.commander.com</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.