

Energy Price Fact Sheet



Commander Power & Gas

Endeavour Residential Market (CE2IER-MAT1CL1CL2) - MZE552707MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Endeavour	Single rate with controlled load	Market offer	27-Jul-2018

Electricity offer

Contract term	No contract term
Contract expiry details	No Term contracts do not expire until you notify us in accordance with our Energy Market Contract Terms and Conditions.
Bill frequency	Every 3 months

Electricity pricing information

1 Jan to 31 Dec	Price (exc. GST)	Price (inc. GST)
First 19.23 kWh usage per day	31.70 cents per kWh	34.87 cents per kWh
Remaining usage per day	31.70 cents per kWh	34.87 cents per kWh
Daily supply charge	99.27 cents per day	109.197 cents per day
Controlled load	Price (exc. GST)	Price (inc. GST)
6 hours usually between 10pm and 7am		
All usage	13.94 cents per kWh	15.334 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
Usually for a 16 hour period daily, including at least 6 hours between 8pm - 7am and at least 4 hours between 7am - 5pm		
All usage	18.56 cents per kWh	20.416 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Conditional discounts

20% Pay On Time Discount	Pay by the due date on your bill and get a discount off usage after any applicable concessions and solar feed-in payments have been deducted
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Price changes

Are these prices fixed?	No
We may vary your rates and charges by providing you notice of any changes. Notice will be provided as soon as practicable and in any event no later than your next bill, or as outlined in our terms and conditions.	

Electricity key contract features

Cooling off period	10 business days
Meter type	Basic meter

Fees

Payment processing fee	Fixed rate - \$3.95 Direct Debit payments incur a \$3.59 (\$3.95 inc GST) fee per transaction.
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Credit card payment processing fee	Fixed rate - \$0.00 Payments made using Visa or Mastercard do not incur any surcharge.
Credit card payment processing fee	Percentage of bill - 2.89% A surcharge of 2.89% applies to all American Express and Diners Club Card payments.
Direct debit dishonour payment fee	Fixed rate - \$11.00 A Direct Debit Dishonoured Payment fee of \$10.00 (\$11.00 inc GST) may apply to payments we attempt that are subsequently declined.
Payment processing fee	Fixed rate - \$2.75 Payments made by Cheque incur a \$2.50 (\$2.75 inc GST) processing fee.
Cheque dishonour payment fee	Fixed rate - \$27.50 A Cheque Dishonoured Payment fee of \$25.00 (\$27.50 inc GST) may apply to payments we attempt that are subsequently declined.
Connection fee	Fixed rate - \$66.00 A \$60.00 (\$66.00 inc GST) Fee may apply when we request to energise a property, or if you require a meter reading for any purpose.
Disconnection fee	Fixed rate - \$66.00 A \$60.00 (\$66.00 inc GST) Fee may apply when we request to de-energise a property, or if you require a meter reading for any purpose.
Reconnection fee	Fixed rate - \$88.00 A \$80.00 (\$88.00 inc GST) fee may apply each time you request a reconnection after disconnection for non-payment.
Additional fee information	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at www.commander.com/cpginfo or contact us on 13 39 14.

Solar feed-in tariff options

Retailer Feed-in Tariff (net & gross) (cents per kWh exported)	11.60
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Incentives

20% Bundle Discount	You may also be entitled to 20% off the Monthly Access Fee for selected Commander SmartBiz, Phone and Smart Voice Plans when bundled with your electricity service and pay both your electricity and fixed line accounts on time. Conditions apply.
Promotional Offers	From time to time, Commander Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.

Electricity offer terms and conditions

Offers vary based on distribution zone, and may not be available in all areas in New South Wales. Further eligibility criteria may apply. See our full terms and conditions www.commander.com/cpginfo for details.

Contact details and more information

Retailer	Phone number	Retailer's website
Commander Power & Gas	13 39 14	http://www.commander.com

Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.