## **ELECTRICITY**

## VIC RESIDENTIAL Energy Price Fact Sheet (Effective 1 July 2018) Origin One Low Rate (Market offer)



**CITIPOWER Distribution Zone** 

Contract term	Ongoing contract with 12 months benefit period.
Contract expiry details	Ongoing contract which continues until you or we end it. The benefit period is 12 months. At the end of this term we may extend your current Energy Plan or set you up with a new Energy Plan – but only if we've written to you first and you haven't told us not to. If you don't hear from us, your energy supply will continue under our Agreement without Energy Plan benefits.

Residential Peak Anytime (GD/GR)		Excl GST	Inc GST
All Usage	cents per kWh	17.52	19.272
Daily Supply Charge	cents per day	117.56	129.316
Residential 5-Day Time of Use (Winner Tariff GH/GL) #	Unit	Excl GST	Inc GST
Peak Usage (7am-11pm AEST, Mon-Fri)	cents per kWh	21.51	23.661
Off Peak - All Usage at other times.	cents per kWh	12.26	13.486
Daily Supply Charge	cents per day	117.56	129.316
Residential Time of Use (Flexible Pricing)	Unit	Excl GST	Inc GST
Peak Usage (3pm-9pm weekdays, AEST)	cents per kWh	25.76	28.336
Shoulder Usage (7am-3pm, 9pm-10pm, weekdays and 7am-10pm weekends, AEST)		19.51	21.461
Off Peak - All Usage at other times.		13.29	14.619
Daily Supply Charge	cents per day	117.56	129.316
Residential Demand		Excl GST	Inc GST
All Usage	cents per kWh	15.40	16.940
Summer Demand (December-March Mon-Fri Ex public holidays 3pm to 9pm AEST)		32.23	35.453
Non-Summer demand (April-November Mon-Fri Ex public holidays 3pm to 9pm AEST)		11.02	12.122
Daily Supply Charge	cents per day	117.56	129.316
Dedicated Circuit (Where applicable)	Unit	Excl GST	Inc GST
All Usage		12.02	13.222

# Available only to installations currently taking supply under this tariff.

Other important information				
Key terminology				
Daily supply charge	Charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.			
kWh	'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage charges.			
KW	Demand is measured in kilowatts (kW) and is the maximum rate of electricity consumption over a 30 minute billing interval.			
Price changes				
Charges may vary	During the benefit period we will not vary the usage, supply, capacity or demand charges, but may vary all other charges by notice to you. After the benefit period we may vary all components of the Charges by notice to you. This includes varying the amount, nature and structure of any of the charges. The notice may take the form of a message on your next bill and will specify the effective date of the variation.			

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**CITIPOWER Distribution Zone** 

Contract details		
Eligibility	The offer set out in this Energy Price Fact Sheet is only available to customers in the relevant distribution area with the necessary metering system/configuration.	
Flexible Pricing Information	By choosing this tariff you may not be able to revert to your original tariff, but there will be a flat rate tariff available to you, except in some circumstances, which may include where you have a solar PV system. If you move retailers you will not be able to revert to your previous tariff. To obtain further information about flexible pricing and your rights please visit http://www.switchon.vic.gov.au/	
Terms and conditions	Offer may not be available in all areas. Call us to find out more. For full terms and conditions, visit www.originenergy.com.au/2889/Terms-and-conditions.	
Online Services and Communications	Under this Energy Plan you will be automatically registered for My Account ("Online Services") if not already registered. For full terms and conditions, visit www.originenergy.com.au/4175/My-accountterms-of-use. Unde this Energy Plan, you will receive communications (including bills) via email ("Online Communications"). Online Communications will automatically continue after the benefit period unless you disable it.	
Direct Debit	Under this Energy Plan, you'll need to have agreed to pay your bills in full by direct debit.	
Digital Meter - monthly billing	If your Supply Address has a Digital Meter, the Billing Period will be monthly.	
Cooling off period	10 business days. You may cancel this contract at any time within the cooling off period.	
Small Demand Tariff Information	You must opt-in to a demand based network tariff and have a remotely read digital meter at your premises. After opting into this tariff you may be able to opt out however you may not be able to revert to your original tariff. There will be a flat rate tariff available to you, except in some circumstances. The reversion period ends 31 December 2020.	
Fees		
Card payment fee	A 0.55% fee (GST Incl) may apply to payments made by VISA or MasterCard.	
Payment processing fee	\$2.00 (GST Incl) for over the counter payments at Australia Post.	
Additional fees	For information on additional charges that may apply visit www.originenergy.com.au/2402/Additional-charges.	
Paper Bill Fee	\$1.75 (incl GST) applies for each paper bill.	
Distributor charges	You must pay us any charges that your distributor imposes on us in relation to the services performed by your distributor (or any other person) at your supply address.	
Disconnection fee	A \$40.11 (GST Incl) fee may apply when your property is disconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Reconnection fee	A \$39.51 (GST Incl) fee may apply when your property is reconnected (including when you move). This fee is passed through from your distributor and may vary. Please visit your distributor's website to find out the current fee.	
Solar feed-in tariffs		
Solar feed-in tariffs	Origin offers feed-in tariffs. Please contact us on 1300 791 468 to discuss your eligibility and available tariffs. Further information is also available at www.originenergy.com.au/2716/Feed-in-tariffs.	

For further details on the information presented in this Energy Price Fact Sheet, please visit www.originenergy.com.au or call us on 13 24 61. This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. To compare electricity offers available to you, go to www.victorianenergysaver.vic.gov.au.

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