

# Energy Price Fact Sheet



AGL Sales Pty Limited

AGL Set and Forget - Victoria residential electricity market offer - AGOMR00056

Customer type	Fuel type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower	Two rate: single rate with Controlled Load	Market offer	01-Jul-2018

## Electricity offer

Contract Term	Ongoing contract with benefit period
Contract expiry details	Your market contract has no contract term. However, at the end of your 1 year energy plan period, you will be placed on a new energy plan. We will notify you if there are any differences between these plans.
Bill Frequency	Every 3 months

## Electricity Pricing Information

Two rate: single rate with Controlled Load	Price (exc. GST)	Price (inc. GST)
Daily supply charge	115.00 cents per day	126.50 cents per day
All usage	27.00 cents per kWh	29.70 cents per kWh
Controlled Load	Price (exc. GST)	Price (inc. GST)
Applicable to customers that have controlled load consumption - For example storage water heaters, with the hours of application determined by your Distributor.	19.00 cents per kWh	20.90 cents per kWh

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

## Discounts

32% Direct Debit Discount	The direct debit discount only applies to our energy usage charges and will appear as a separate credit (GST exclusive) on bills, for each bill issued where direct debit is active.
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## Price changes

Are these prices fixed?	No
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The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.

## Electricity key contract features

Cooling off period	10 business days
Eligibility criteria	This energy offer applies to residential customers in Victoria within the Citipower electricity distribution area. Direct debit and monthly e-billing are mandatory requirements for this energy plan.
<b>Fees</b>	
Reconnection fee	Up to - \$39.52 This amount is GST inclusive and may be charged when your distributor has to reconnect or read your meter to enable you to move into a property or change retailer.

Disconnection fee	Up to - \$40.11 This amount is GST inclusive and may be charged when your distributor has to disconnect or read your meter to enable you to move out of a property or change retailer.
Cheque dishonour payment fee	Fixed rate - \$6.50 A dishonoured payment fee is charged when AGL attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST.
Direct debit dishonour payment fee	Fixed rate - \$2.30 A dishonoured payment fee is charged when AGL attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST.
Payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by debit and credit cards.
Other fee	Fixed rate - \$1.75 A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.
Other fee	Fixed rate - \$2.00 A \$2.00 (incl. GST) over the counter payment fee may apply for payments made in-person at a Post Office.
Additional fee information	Additional fees and charges may apply. Please see the AGL market contract fee schedule at <a href="http://agl.com.au">agl.com.au</a>

#### Solar feed-in tariff options

AGL Retailer Feed-in Tariff (RFiT)	11.30 cents per kWh excl. GST
60 cent PFIT (pre 30 December 2011) + 11.3 cent RFiT -	71.30 cents per kWh excl. GST

Eligibility criteria applies. For more information, see [www.energy.vic.gov.au/renewable-energy/victorian-feed-in-tariff](http://www.energy.vic.gov.au/renewable-energy/victorian-feed-in-tariff). The AGL Retailer Feed-in Tariff may be varied by AGL.

Green Power option	Charge type	Amount (inc. GST)	Description
Greenpower 10%	Weekly charge	\$1.10 / week	For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators.
Greenpower 20%	Weekly charge	\$1.80 / week	For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators.
Greenpower 100%	Amount per unit of usage	\$0.055 / kWh	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.

#### Electricity terms and conditions

For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au)

#### Contact details and more information

Retailer	Phone number	Retailer's website
AGL	13 12 45	<a href="http://www.agl.com.au">http://www.agl.com.au</a>

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. To compare electricity offers available to you, go to [compare.switchon.vic.gov.au](http://compare.switchon.vic.gov.au).

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.