Our electricity tariffs and pricing



effective 1 July 2018



Residential tariffs (regulated)

Tariffs applicable to customers using less than 750MWh of electricity per year for premises used for residential purposes. These tariffs also cover:

- Electricity used on vacant land zoned for residential purposes
- Living premises of retirement villages (must be separately metered).

Everyday Home	Rates excl. GST	Rates incl. GST
Electricity rate	23.59090 cents/kWh	25.95 cents/kWh
Fixed daily charge	46.50909 cents / day	51.16 cents/day
Switch to Six		
Electricity rate Peak (6am-6pm)*	27.82727 cents/kWh	30.61 cents / kWh
Electricity rate Off-Peak (6pm-6am)+	21.21818 cents/kWh	23.34 cents/kWh
Fixed daily charge	46.50909 cents/day	51.16 cents / day
Prepayment tariff		
Electricity rate	25.93636 cents/kWh	28.53 cents/kWh
Fixed daily charge	Included in electricity rate	
Multipurpose tariff		
Electricity rate first 45 kWh/day	23.59090 cents/kWh	25.95 cents/kWh
Electricity rate over 45 kWh/day	27.45454 cents/kWh	30.20 cents/kWh
Fixed daily charge	46.50909 cents/day	51.16 cents/day

^{*}Monday to Friday incl. public holidays

⁺Monday to Friday and all weekend

Business tariffs (regulated)

Tariffs applicable to customers using less than 750MWh of electricity per year for premises used for non-residential purposes, including:

- Electricity used on vacant land zoned for commercial purposes
- Temporary supply (i.e. for building and construction purposes)
- Motels, hotels, serviced apartments and any form of temporary accommodation
- Shops, offices, warehouses and industrial/ manufacturing plants
- Mining enterprises
- Farms
- Excluding Public Benevolent Institutions

Everyday Business	Rates excl. GST	Rates incl. GST
Electricity rate	27.45454 cents/kWh	30.20 cents/kWh
Fixed daily rate	72.61818 cents/day	79.88 cents/day
Business 6 to 6		
Electricity rate Peak (6am-6pm)	35.12727 cents/kWh	38.64 cents/kWh
Electricity rate Off-Peak (6pm-6am)	19.77272 cents/kWh	21.75 cents/kWh
Fixed daily charge	72.61818 cents / day	79.88 cents/kWh

Public Benevolent Institution tariff

Tariff applicable to charitable organisations recognised by the Australian Charities and Not-for-profits Commission (ACNC).

Public benevolent institution tariff	Rates excl. GST	Rates incl. GST
Electricity rate	24.30909 cents/kWh	26.74 cents/kWh
Fixed daily charge	56.74545 cents/day	62.42 cents/day

Buy-back rates

To be eligible to receive these Solar Buyback Rates, all PV Units installed at the premises, must not be equal to or greater than 30 kVA and customer must not consume equal to or more than 750,000 kWh per annum.

Buy-back rates	Rates excl. GST	Rates incl. GST
Residential customers	23.59090 cents/kWh	25.95 cents/kWh
Business customers (less than 30kVA)	27.45454 cents/kWh	30.20 cents/kWh
Multipurpose customers first 45 kWh/day	23.59090 cents/kWh	25.95 cents/kWh
Multipurpose customers over 45 kWh/day	27.45454 cents/kWh	30.20 cents/kWh

Commercial default tariffs (unregulated)

Tariffs applicable to customers using 750MWh to 2,000MWh of electricity per year for premises used for non-residential purposes and who have not entered into a negotiated contract, including:

- Electricity used on vacant land zoned for commercial purposes
- Temporary supply (i.e. for building purposes)
- Motels, hotels, serviced apartments and any form of temporary accommodation
- Shops, offices, warehouses and industrial/manufacturing plants
- Mining enterprises
- Farms
- Excluding Public Benevolent Institutions

Low voltage Darwin – Katherine	Rates excl. GST	Rates incl. GST
Electricity rate Peak △	19.8225 cents/kWh	21.8048 cents/kWh
Electricity rate Off-Peak +	15.8512 cents/kWh	17.4363 cents/kWh
Environmental LGC*	1.5972 cents/kWh	1.7569 cents/kWh
Environmental STC*	0.7174 cents/kWh	0.7891 cents/kWh
High voltage Darwin – Katherine		
Electricity rate Peak △	19.3057 cents/kWh	21.2363 cents/kWh
Electricity rate Off-Peak +	15.3662 cents/kWh	16.9028 cents/kWh
Environmental LGC*	1.5972 cents/kWh	1.7569 cents/kWh
Environmental STC*	0.7174 cents/kWh	0.7891 cents/kWh

^{*} Based on current 16.06% LGC and 17.08% STC liability rates supplied by the Clean Energy Regulator. Rates valid 1/1/18 til 31/12/18.

Low voltage Alice Springs	Rates excl. GST	Rates incl. GST
Electricity rate Peak △	34.1456 cents/kWh	37.5602 cents/kWh
Electricity rate Off-Peak +	26.6172 cents/kWh	29.2789 cents/kWh
High voltage Alice Springs		
Electricity rate Peak △	33.7313 cents/kWh	37.1044 cents/kWh
Electricity rate Off-Peak +	26.8415 cents/kWh	29.5256 cents/kWh

Low voltage Tennant Creek	Rates excl. GST	Rates incl. GST
Electricity rate Peak △	42.8533 cents/kWh	47.1386 cents/kWh
Electricity rate Off-Peak +	29.5922 cents/kWh	32.5514 cents/kWh
High voltage Tennant Creek		
Electricity rate Peak △	42.2207 cents/kWh	46.4428 cents/kWh
Electricity rate Off-Peak +	29.1209 cents/kWh	32.0330 cents/kWh

Low voltage Timber Creek	Rates excl. GST	Rates incl. GST
Electricity rate Peak 🛆	45.3528 cents/kWh	49.8881 cents/kWh
Electricity rate Off-Peak +	45.3528 cents/kWh	49.8881 cents/kWh
High voltage Timber Creek		
Electricity rate Peak $ \Delta $	45.3528 cents/kWh	49.8881 cents/kWh
Electricity rate Off-Peak +	45.3528 cents/kWh	49.8881 cents/kWh

^{△6}am-6pm inc. public holidays + 6pm-6am week days and all weekends

Electricity service charges

There are extra charges from the network provider for some electricity services.

Electricity connection	Rates incl. GST
Establishment fee	\$\$56.00△
Reconnection after disconnection for non-payment	
Reconnection (CT)	፟\$\$375.00*
Reconnection 3 phase or single phase (no CT)	\$\$127.00*
Meter replacement	
Replace meter for another meter of the same type at customer's request (per meter) (CT)	
Replace meter 3 phase or single phase for another meter of the same type at customer's request (per meter) (no CT)	常 \$276.00
Meter reprogramming	
Meter reprogramming on site at customer's request	※ \$190.00
Smart meter reprogramming at customer's request (remotely done)	፟\$\$43.00
Smart meter	
Install single phase smart meter at customer's request	፟\$\$484.00
Install three-phase smart meter at customer's request	常 \$652.00
PV meter	
Install single phase PV meter at customer's request	\$\$574.00
Install three-phase PV meter at customer's request	※ \$789.00
Prepayment meter	
Install prepayment meter at customer's request	፟\$\$540.00*
Prepayment vending charge	\$0.33
Prepayment meter support charge	\$47.00
Other services	
General metering inspection at customer's or retailer's request	\$ \$155.00
Reprint invoice	\$8.50
Provision of current year billing data	※ \$172.00
Special meter read at customer's request	\$69.00
Special meter testing at customer's request	\$362.00

Business hours (Monday to Friday 6.00am to 2.30pm)

^{*} Includes Jacana Energy costs

[△] Jacana Energy administration fee

For more information go to

Web jacanaenergy.com.au

Call 1800 jacana (1800 522 262)
Email customercare@jacanaenergy.com.au

Postal address

Jacana Energy, GPO Box 2601, Darwin NT 080

ABN 65 889 840 667