

# Energy Price Fact Sheet



Powerdirect

Residential electricity market offer - POW536535MR

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Single rate with controlled load	Market offer	04-Jul-2018

## Electricity offer

Contract term	Ongoing contract with benefit period
Contract expiry details	Your market contract is ongoing. At the end of your 1 year minimum benefit period, your agreement may be extended if we have provided you with notification, and you have not chosen otherwise.
Bill frequency	Monthly billing available

## Electricity pricing information

Residential - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
<b>Domestic All Time Peak All Time</b>		
All usage	28.90 cents per kWh	31.79 cents per kWh
Daily supply charge	84.00 cents per day	92.40 cents per day
<b>Controlled load</b>		
<b>Controlled Load 1 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	13.97 cents per kWh	15.367 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
<b>Controlled Load 2 Separately metered usage. The hours of application are determined by your Distributor.</b>		
All usage	16.97 cents per kWh	18.667 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Conditional discounts

2% Direct Debit discount	The direct debit discount only applies to our energy usage charges, which are based on our published rates, and will appear as a separate credit (GST exclusive) for each bill issued where direct debit is active. The published rates are shown on this fact sheet and are available at <a href="http://powerdirect.com.au">powerdirect.com.au</a> .
25% Pay On Time discount	A 25% Pay On Time discount off your usage charges which are calculated based on our published standard retail contract rates (which can be found at <a href="http://powerdirect.com.au">powerdirect.com.au</a> ) will apply if you pay your bill in full by the due date.

### Price changes

Are these prices fixed?	No
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The energy rates may be varied at any time by giving you written notice (which may consist of a statement on your next bill after the change). Fees and other charges can also be varied under the terms of your market contract.

### Electricity key contract features

Cooling off period	10 business days
Meter type	Smart meter, Smart meter (no communications), Basic meter, Basic meter

### Fees

Late payment fee	Fixed rate - \$12.73 A late payment fee may be charged when full payment has not been received by the bill due date. This amount is not subject to GST
Cheque dishonour payment fee	Fixed rate - \$6.50 Fee applies if Powerdirect attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST
Direct debit dishonour payment fee	Fixed rate - \$2.30 Fee applies if Powerdirect attempts to process a direct debit payment and receives a dishonour notice from your bank. Not subject to GST.
Payment processing fee	Percentage of bill - 0.45% The amount is GST inclusive and applies to payments made by debit and credit cards
Connection fee	Fixed rate - \$11.96 Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.
Disconnection fee	Fixed rate - \$11.96 Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.
Additional fee information	Additional fees and charges may apply. Please see the Powerdirect fee schedules at <a href="http://powerdirect.com.au/fees">powerdirect.com.au/fees</a>

### Solar feed-in tariff options

Powerdirect Retailer Feed-in Tariff (exc. GST if any) (cents per kWh exported)	11.10
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### Electricity offer terms and conditions

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact Powerdirect on 1300 307 966 or visit [powerdirect.com.au](http://powerdirect.com.au).

## Contact details and more information

Retailer	Phone number	Retailer's website
Powerdirect	1300 307 966	<a href="http://www.powerdirect.com.au">http://www.powerdirect.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.