

ENERGY AND POOL SERVICES PRICE FACT SHEET



POOLED ENERGY - Standard Retail Contract Rates to SWIMMING POOL OWNERS & OPERATORS
 Pooled Energy Residential Market Offer
 Ausgrid DISTRIBUTION ZONE

Pooled Energy provides a bundle of Electricity and high-technology Pool Services designed to improve energy efficiency through pool automation. The Services must be taken as a bundle for the entire premises including pool. Neither electricity nor pool services are sold separately to new customers. Services are delivered using high-technology automation and equipment upgrades installed at the customer's site for the duration of the contract.

When comparing rates, please note that the Pooled Energy technology should reduce your energy usage and therefore your running costs using our reference pool as the benchmark for our calculations. See www.pooledenergy.com for further information.

All customer offers are subject to written approval by Pooled Energy following a site visit to assess technical viability.

Customer Type	Offer Type	Distributor	Electricity Tariff Type	Offer Type	Release Date
Residential pool owner or authorised operator	Bundle of Electricity and Pool Services	Ausgrid	Either Anytime <u>or</u> Time of Use	Market Retail Offer	01/08/2018

Term of Contract

1 year (12 months) from the start of Pool Services with automatic continuation.

ELECTRICITY TARIFF RATES

Electricity Charges	Price (exc. GST)	Price (inc. GST)
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Electricity Charges are the total of *either* Anytime *or* Time of Use tariff charges; plus any storage hot water charges, minus any solar feed-in credits.

ANYTIME Tariff		
Usage for the first 10.9589kWh per day	28.63 cents per kWh	31.49 cents per kWh
Usage for the next 10.9589kWh per day	28.63 cents per kWh	31.49 cents per kWh
Remaining usage per day	28.63 cents per kWh	31.49 cents per kWh
Daily supply charge	83.00 cents per day	91.30 cents per day

CONTROLLED LOAD for STORAGE HOT WATER - Heating only at night: Off-Peak 1 (if applicable)		
All usage	12.77 cents per kWh	14.05 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

CONTROLLED LOAD for STORAGE HOT WATER -Heating night and afternoons: Off-Peak 2 (if applicable)		
All usage	16.30 cents per kWh	17.93 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

TIME OF USE Tariff		
Summer (1 Nov-31 Mar) Peak usage 2pm-8pm, Mon-Fri excl. public holidays	53.6 cents per kWh	58.96 cents per kWh
Winter (1 Jun-31 Aug) Peak usage 5pm-9pm, Mon-Fri excl. public holidays		
Off Peak usage 10pm-7am, Mon-Sun	15.52 cents per kWh	17.07 cents per kWh
Summer (1 Nov-31Mar) Shoulder usage 7am-2pm, 8pm-10pm, Mon - Fri		
Winter (1 Jun-31 Aug) Shoulder usage 7am-5pm, 9pm-10pm, Mon - Fri	24.98 cents per kWh	27.48 cents per kWh
Non-seasonal period (1 April-31 May, 1 Sept-31 Oct) Shoulder usage 7am-10pm, Mon-Fri		
All time Shoulder usage 7am-10pm Sat-Sun and Public Holidays		
Daily supply charge	96.42 cents per day	106.06 cents per day

Electricity Price Changes: The rates above are market offer electricity rates which may be varied from time to time but likely no more than once every 6 months. You will be provided written notice of any price changes no later than your next bill.

POOL SERVICES RATES

Pool Services are provided as a bundle including the provision of pool automation, internet-based monitoring, energy management and control on your site.

Equipment provided at Customer Site	Details
Sensors, Intelligent Pool Control (IPC) System, Pool App and any other mutually agreed components.	The IPC is not sold to you but provided on-site at no charge during the life of the contract.

Set-up Fees (Once-off, start-up charges)	Details
Set-up Fee	\$330.00 inc.GST (one-off) for a standard pool or by specific proposal for non-standard)
Initial Chemistry Set-up Fee (depends on size of pool, e.g. 20,000L - 115,000L)	\$121 - \$299 inc. GST (one-off) for a standard pool or by specific proposal for non-standard)

Pool Services Fee (must all be taken as part of the overall bundle)	Details
Pool Services Fee (Existing Pool)	\$67.00 inc. GST per month, billed monthly for a standard pool or at specific rate for non-standard

EXIT FEE AND OTHER FEES

One-off fees	
Exit Fee - If you cancel before or on the first 12 month anniversary of the Pool Services commencing, an Exit fee of up to \$1,000 (inc GST) will apply. (Note: no electricity exit fee applies, this fee relate to pool equipment upgrades and automation).	\$1,000.00 inc. GST
Late Payment Fee	\$12.24 inc. GST
Direct Debit Dishonour Payment Fee	\$2.30 inc. GST
Credit Card Dishonour Payment Fee	\$2.30 inc. GST
Disconnection Fee	\$11.96 inc. GST
Reconnection Fee	\$11.96 inc. GST
Card Payment Processing Fee	0.45% processing fee made on payments by VISA or Mastercard

Cooling-off period: You have a 10 business day cooling-off period under Australian Consumer Law.

Eligibility: This energy offer applies to approved residential pool owners in New South Wales within the Ausgrid electricity distribution area.

kWh: A kWh (kilowatt hour) is the unit of measurement for your electricity bill.

Daily Supply Charge: A Daily Supply Charge is a charge that applies for supplying electricity to your premises for each day in the billing period regardless of how much electricity you use.

Other Charges: To view connection, disconnection, meter change and special meter read fees in your area please visit www.pooledenergy.com

Solar Feed-in Payments to You (if applicable)

Tariff Type	Details
Pooled Energy Retailer Solar Feed - in Tariff Applies to all Solar Feed - in Customers	10.53 cents per kWh exported

SAVINGS

Benefits to you	
Savings	Energy savings vary with pool, house and environment and therefore cannot be guaranteed, however, they are often substantial. Please see www.pooledenergy.com for examples.

OPTIONAL SERVICES

Third Party Products & Services	Details
Pooled Energy provides a range of optional features and services e.g. pool filtration equipment (pumps, filters, chlorinators) and pool cleaning equipment (pool sweeps and robots).	Contact us on info@pooledenergy.com for the full range of product and services that Pooled Energy can provide.

CONTACT DETAILS FOR OFFER ENQUIRIES

Retailer	Address	Phone Number	Retailer's Website	Full Terms and Conditions
Pooled Energy Pty Ltd	PO Box 652 NORTHBRIDGE NSW 2063	1300 364 703	www.pooledenergy.com	For further information about the terms and conditions applicable to this energy offer, please contact Pooled Energy on 1300 364 703 or visit www.pooledenergy.com

ENERGY MADE EASY

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au

Please do not just consider rates but consider the amount of energy, chemicals and support costs saved.