

# Energy Price Fact Sheet



CovaU

Standard Offer - Residential Ausgrid Single & CL - COV529253SR

Offer valid until 30-Jun-2019

Customer type	Fuel type	Distributor(s)	Tariff type	Offer type	Release date
Residential	Electricity	Ausgrid	Single rate with controlled load	Standing offer	01-Jul-2018

## Electricity offer

Contract term	No contract term
Contract expiry details	This agreement continues until you or we end it.
Bill frequency	Every 1 month

## Electricity pricing information

Single with Controlled Load - 1 Jul to 30 Jun	Price (exc. GST)	Price (inc. GST)
All usage	29.00 cents per kWh	31.90 cents per kWh
Daily supply charge	110.00 cents per day	121.00 cents per day
Controlled load	Price (exc. GST)	Price (inc. GST)
Controlled Load 1 Controlled Load 1		
All usage	19.00 cents per kWh	20.90 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day
Controlled Load 2 Controlled Load 2		
All usage	22.80 cents per kWh	25.08 cents per kWh
Daily supply charge	0.00 cents per day	0.00 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.  
**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Price changes

Are these prices fixed?	No
Not more than once every 6 months (notify in a newspaper, our website, & to you - i.e. a notice on your next bill, min 10 business days prior).	

### Electricity key contract features

Meter type	Type 6
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### Fees

Direct debit dishonour payment fee	Fixed rate - \$9.50 Direct debit dishonour payment fee
Cheque dishonour payment fee	Fixed rate - \$9.50 Cheque dishonour payment fee
Credit card payment processing fee	Percentage of bill - 0.82% The amount is GST inclusive and applies to payments made by debit and credit cards.
Disconnection fee	Fixed rate - \$167.90 When your property is disconnected (Incl when you move). Passed through & may vary. Contact your distributor to find out the current fee.
Reconnection fee	Fixed rate - \$117.89 Reconnection outside normal business hours. Passed through & may vary. Contact your distributor to find out the current fee.
Connection fee	Fixed rate - \$11.96 Special meter read fee. Passed through & may vary. Contact your distributor to find out the current fee.
Late payment fee	Fixed rate - \$15.00 Late Payment Fee
Additional fee information	For information on additional fees, please visit our website : <a href="http://www.covau.com.au">www.covau.com.au</a>

### Solar feed-in tariff options

CovaU offers 8.50 cents per kWh for the first 2500 kWh solar energy exported to the grid per quarter, subject to eligibility. All amounts are GST inclusive. Our 8.50 cents per kWh feed-in tariff is our standard retailer feed-in tariff which is subject to change at any time. For more information please call CovaU on 1300 689 866. (cents per kWh exported)	8.50
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### Electricity offer terms and conditions

See our full terms and conditions to [www.covau.com.au](http://www.covau.com.au) for details.

## Contact details and more information

Retailer	Phone number	Retailer's website
CovaU	1300 689 866	<a href="http://www.covau.com.au">http://www.covau.com.au</a>

## Energy Made Easy

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

This information is a guide only and does not recommend a particular offer. You should make your own enquiries with retailers on any offers that interest you.