



Flexi Home
SA Power Networks

Customer type	Fuel type	Offer Type	Release Date
Residential	Electricity	Market offer	08/06/2018

Single Rate (RSR) QEN499941MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 10.96 KWh / day	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Supply charge (c/day)	80.000 c/day	88.000 c/day

Single Rate + Controlled Load (RSR + OPCL) QEN499944MR

Electricity Charges	Price (exc. GST)	Price (inc. GST)
First 10.96 KWh / day	32.000 c/KWh	35.200 c/KWh
Balance	32.000 c/KWh	35.200 c/KWh
Supply charge (c/day)	80.000 c/day	88.000 c/day
Controlled Load OPCL consumption		
Off Peak Consumption	13.750 c/KWh	15.125 c/KWh
Remaining	13.750 c/KWh	15.125 c/KWh

Fees

Cheque dishonour payment fee	Flat rate - \$14.85 inc. GST
Other fees	Paper Bill Charge Flat rate - \$2.75 inc. GST

GreenPower

GreenPower option	Charge type	Amount (inc. GST) / Percentage	Description
10%	Amount per unit of usage	\$0.0066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
50%	Amount per unit of usage	\$0.033 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh
100%	Amount per unit of usage	\$0.066 (inc. GST)	QGreen can be added to your electricity plan as an additional charge. 10% = 0.66c/KWh 50% = 3.30c/KWh 100% = 6.60c/KWh

Terms of contract

2 year fixed term

Energy agreement period is 24 months

Bill frequency

Subject to frequency of meter read by your network

Other details

Cooling-off period

You have a 10 business day cooling off period under the National Energy Retail Law.

Eligibility

Eligible customers must be located in the SA Power Networks distribution area.

Price changes

QEnergy will notify you of any changes to pricing or contract terms and conditions in writing 10 business days prior.

Definitions

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

KWh: a 'KWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's Website	Full Terms & Conditions
QEnergy Limited	176 Montague Road South Brisbane QLD 4101	1300 QENERGY	www.qenergy.com.au	Please visit www.qenergy.com.au

Energy Made Easy

For information to help you compare the retail offers available to you, please visit www.energymadeeasy.gov.au.