

# Energy Price Fact Sheet



**Simply Energy**  
**VIC Simply Plus 38/26 Online - VICRESPLUSONLINE38.04042018/11**

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower (Electricity)	Peak + Controlled Load	Market	04-Apr-2018

## Electricity offer

Contract Term	Ongoing contract with benefit period.
Contract expiry details	Ongoing contract which continues until it is ended in accordance with our Contract Terms and Conditions. The benefit period is for 24 months. The contract starts from the day you accept our offer. The benefit period for this energy plan starts on the day we start selling you energy. We will let you know before your benefit period expires what your options are. We may offer you another energy plan or a replacement contract. If you don't accept another offer from us before your initial energy plan expires, your rates and charges will become the same as our then current standing offer prices.
Bill frequency	Every 3 months.

## Electricity pricing information

Peak Any time	Price (exc. GST)	Price (incl. GST)
All Usage	31.09 cents per kWh	34.199 cents per kWh
Controlled Any time	Price (exc. GST)	Price (incl. GST)
All Usage	23.68 cents per kWh	26.048 cents per kWh
Daily Supply Charge	99.62 cents per day	109.582 cents per day

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

**kWh:** 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage. Times shown on this offer are Australian Eastern Standard Time.

Conditional Discount	
38% Pay On Time Discount	
Electricity key contract features	
Cooling off-period	10 business days.
Meter type	Type 5 (MRIM & AMI), Type 6 (BASIC) & Type 4 (COMMS4)
Price Changes	We may change your rates if the information we used to set the rates is incorrect, a new meter type is installed at your premises or your distributor changes the network tariff for your premises. We may also vary change your rates or charges, or apply a new charge to reflect actual or expected changes to any of the following costs: environment costs, market costs, metering costs, network costs, costs arising from changes in or under any law, wholesale costs, pass through charges and other costs we incur in connection with the purchase or sale of energy. We may also change your rates or charges, or apply a new charge for any other reason. We will give you written notice of changes to your rates and other charges. This notice may be in a message on your bill which you may receive after the effective date of the change. The details around when these changes may occur and the notice we will give you are also outlined in your Contract Terms and Conditions.
Eligibility Criteria	You are not eligible for our offer unless we have market contract rates for residential customers with your meter type in your distribution area. You must meet our credit worthiness and other eligibility criteria. Gas offers are only available in conjunction with an electricity offer and only if the supply address is connected for gas. You are eligible for this offer if you have Solar. The solar feed in tariff you will receive is based on the distributor's network tariff code. For eligibility please call 13 88 08.
Fees	

Credit Card payment fee	Percentage of bill - 0.60% Credit Card Payment Processing fee of 0.6% of your total bill or \$0.60 cents for every \$100 for payments by credit card. This charge is subject to change.
Exit fee	No exit fees applicable.
Paper Bill Fee	A \$1.65 (inc. GST) charge will apply to paper bills sent in the post.
Disconnection Fee	Fixed Rate - \$67.61 Disconnection at meter fee (inc. GST) This fee includes a Simply Energy administration fee.
Reconnection Fee	Fixed Rate - \$67.01 Reconnection fee (Normal Hours, inc. GST). Additional after hours charges may apply. This fee includes a Simply Energy administration fee.
Additional fees	Additional fees may apply. For information please contact us on 13 88 08.
<b>Solar feed-in tariff options</b>	
PFIT (GST application if GST Registered) (cents per kWh exported)	60.00
FIT (GST application if GST Registered) (cents per kWh exported)	11.30
<b>Incentives</b>	
Online Credit	A \$50 credit will be applied to the first Simply Energy electricity bill you receive after you accept this energy plan. The credit(s) will only apply if you sign up to the energy plan online via the Simply Energy website. The credit(s) will be applied prior to GST and are not redeemable for cash.
<b>Electricity offer terms and conditions</b>	
For further details on the information presented in this Energy Price Fact Sheet, or for full terms and conditions, please visit <a href="http://www.simplyenergy.com.au">www.simplyenergy.com.au</a> or call Simply Energy on 13 88 08.	

## Contact details and more information

Retailer	Phone number	Retailer's Website
Simply Energy	13 88 08	<a href="http://www.simplyenergy.com.au/">http://www.simplyenergy.com.au/</a>

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit [www.compare.switchon.vic.gov.au](http://www.compare.switchon.vic.gov.au). To compare electricity and gas (if applicable) retailer offers available to you, go to [www.compare.switchon.vic.gov.au](http://www.compare.switchon.vic.gov.au).

This information is a guide only and does not recommend a particular offer.  
You should make your own enquiries with retailers on any offers that interest you.