

Dodo Power & Gas Electricity Price Fact Sheet

This Market offer is valid from 23 February 2018

This Price Fact Sheet presents a summary of the rates you will be charged and key features and other fees that may be applicable if you accept this electricity contract offer from Dodo Power & Gas. If you would like further information (including our full terms and conditions) or are interested in taking up this offer go to www.dodo.com.au/powerandgas and follow the links to our quoting page; or call us on 13 dodo (13 36 36).

This Price Fact Sheet is only applicable for Residential customers in the CitiPower Distribution Zone for the metering configurations provided.

CitiPower Distribution Zone (NMI's Starting With 610)	Units ^{&}	Billing Rate*		Rate After POTD**
		Ex GST	Inc GST	40% Inc GST
Residential GD (Single Rate)[^] (E3CPR-MAT1)				
Daily Supply Charge [#]	c/day	106.89	117.579	Not Applicable
Anytime Usage - First 11.2 kWh per day	c/kWh	26.99	29.689	17.813
Anytime Usage - Balance kWh per day	c/kWh	27.09	29.799	17.879
Residential GD and Controlled Load (Hot Water and Heating)^{^^} (E3CPR-MAT2CL)				
Daily Supply Charge [#]	c/day	106.89	117.579	Not Applicable
Anytime Usage - First 11.2 kWh per day	c/kWh	26.99	29.689	17.813
Anytime Usage - Balance kWh per day	c/kWh	27.09	29.799	17.879
Controlled Load Usage	c/kWh	18.59	20.449	12.269
Residential GH/GL (Peak and Off Peak)^{^^^} (E3CPR-MPK1OP1)				
Daily Supply Charge [#]	c/day	106.89	117.579	Not Applicable
Peak Usage	c/kWh	34.56	38.016	22.810
Off Peak Usage	c/kWh	18.59	20.449	12.269
Residential Hour of Power Flexible Pricing Tariff^{%%} (E3CPR-MCFP1)				
Daily Supply Charge [#]	c/day	106.89	117.579	Not Applicable
Peak Usage	c/kWh	38.24	42.064	25.238
Shoulder Usage	c/kWh	29.33	32.263	19.358
Off Peak Usage	c/kWh	19.39	21.329	12.797
Feed-in Tariff Rates^{***} (PF1, GF1/GF2)				
Premium Feed-in Tariff (PFIT) - All Exports	c/kWh	-60.00	Exported	Not Applicable
General Feed-in Tariff (GFIT1/GFIT2) - All Exports	c/kWh	-11.60	Exported	Not Applicable



KEY FEATURES OF THIS OFFER

Pay On Time Discount	Pay your instalments and your bill on time (by the date specified on your bill) and get a Pay On Time Discount (POTD) off your electricity usage. The POTD may be reduced if an instalment is not paid by the agreed date, and is void if the bill is not paid by the due date. The POTD is calculated after the full amount of any applicable government concession or rebate is deducted.
Automatic Payment Plan	This offer is only available where an automatic payment plan is established based on your usage and automatically deducted on the date you set. Automatic Payments from Credit Card or Direct Debit only (see Fees section). Your first instalment is deducted before you transfer to Dodo Power & Gas. When your bill is calculated, any balance owing is deducted with your next scheduled instalment. Monthly deduction amounts will be reviewed, using actual usage.
Online Account Management	Easy access to your billing information and to update your details using Dodo's online Account Management service.
Electronic Billing	Convenient electronic bill delivery. You can choose to have your bill posted for \$2.00 (\$2.20 inc GST) per bill.
Hour of Power	The Residential Hour of Power Flexible Pricing Tariff includes free electricity usage between 6am and 7am every day. When your bill is calculated, any usage charges between 6am and 7am will be credited back to you. However, you will still be liable for the daily supply charge. Only available on the Residential Hour of Power Flexible Pricing Tariff plan.
Promotional Offers	From time to time, Dodo Power & Gas may provide promotional offers (including one-off payments and/or products) through promotional codes, which may be redeemed when signing up. These codes do not change the rates, fees or charges of this offer.
AVAILABLE DISCOUNTS	
No Term Contract	Enter a "No Term" contract and receive a 40% Pay On Time Discount off your electricity usage.

FEES

Early Termination or Exit	Termination/Exit fees do not apply to “No Term” contracts.
Payment Processing	Automatic Payments made by MasterCard and Visa Credit Card are free of charge. A surcharge of 2.89% applies to all American Express and Diners Club Card payments. Direct Debit payments incur a \$1.73 (\$1.90 inc GST) payment per transaction. Payments made by BPAY or other methods may also incur a processing fee.
Printed Bill	A printed bill fee of \$2.00 (\$2.20 inc GST) applies to each posted bill.
Connection and Disconnection	A \$35.45 (\$39.00 inc GST) fee may apply each time we request to energise or de-energise a property, or if you require a meter reading for any purpose.
Dishonoured Payment	A Dishonoured Payment fee of \$8.64 (\$9.50 inc GST) may apply to payments we attempt that are subsequently declined.
Additional Fees	Other charges that may be applicable are specified in the Additional Retail Charges schedule which can be viewed on our website at www.dodo.com.au/dpginfo or contact us on 13 dodo (13 36 36).

OPTIONS

	Dodo 10% GreenPower. Dodo 10% GreenPower costs \$0.09 per kWh ex GST (\$0.099 inc GST) applied to 10% of your total kWh usage. The Pay On Time Discount does not apply to Dodo GreenPower costs. Choose Dodo 10% GreenPower and you can offset 10% of your household’s electricity usage with Accredited Renewable Energy. This energy is added to Australia’s electricity grids. The remaining 90% of your electricity usage will come from the usual electricity sources.
	Dodo 100% GreenPower. Dodo 100% GreenPower costs \$0.09 per kWh ex GST (\$0.099 inc GST) applied to 100% of your total kWh usage. The Pay On Time Discount does not apply to Dodo GreenPower costs. Choose Dodo 100% GreenPower and you can offset 100% of your household’s electricity usage with Accredited Renewable Energy. This energy is added to Australia’s electricity grids.
Feed-in Tariffs	Feed-in Tariffs (PFIT and GFIT) are available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. See www.dodo.com.au/dpginfo for our Victorian Feed-in Tariff Terms and Conditions.

OTHER IMPORTANT DETAILS

Cooling Off Period	A 10 business day cooling off period applies.
Variation of Prices	We may change these rates as set out in our Energy Market Contract Terms and Conditions. If we do change our rates, we will provide you notice of any changes that affect you as soon as practicable and, in any event, no later than your next bill.
Concessions or Rebates	If you are eligible, you can apply to receive Government concessions or rebates when you sign up with us.
What Happens on Contract Expiry?	“No Term” contracts do not expire until you notify us in accordance with our Energy Market Terms and Conditions.
Further Information	For further details on the information presented in this Price Fact Sheet, or the terms and conditions of the contract, please visit www.dodo.com.au/dpginfo for details or call us on 13 dodo (13 36 36).
Eligibility	The details presented in this Price Fact Sheet are for a Residential customer located in the CitiPower distribution zone and for verification of your meter configuration. Offers vary based on distribution zone, and may not be available in all areas in Victoria. Further eligibility criteria may apply. See our full terms and conditions at www.dodo.com.au/dpginfo for details.
About This Document	This Price Fact Sheet is presented in accordance with the requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit mpp.switchon.vic.gov.au . To compare electricity retailer offers available to you, go to mpp.switchon.vic.gov.au .

^ Residential GD (Single Rate): The basic network tariff for general domestic usage such as lights and power outlets. Most domestic customers are supplied under this network tariff. This tariff has a fixed daily charge and an energy usage charge that applies 24 hours per day, 7 days per week. There is no Off Peak charge associated with this tariff.

^^ Residential GD and Controlled Load (Hot Water and Heating): The basic network tariff for general domestic usage such as lights and power outlets, and electric hot water and/or storage space heaters (only on for a controlled period - generally between 11pm and 7am AEST) using a time-switch. Only available to residential installations currently taking supply under these rates.

^^^ Residential GH/GL (Peak and Off Peak): The basic network tariff for general domestic usage where usage charges vary based on Peak and Off Peak times. Peak rates generally apply between 7am and 11pm AEST, Monday to Friday, and Off Peak rates generally apply all other times.

% Residential Hour of Power Flexible Pricing Tariff (common form time of use): Applicable to customers with an Interval (smart) meter. Peak Usage - 3pm to 9pm AEST weekdays; Shoulder Usage - 7am to 3pm AEST, 9pm to 10pm AEST weekdays, 7am to 10pm AEST weekends; Off Peak Usage - 10pm to 7am AEST every day.

& Units: “c/kWh” = cents per kilowatt hour, and is the unit of measurement for your electricity bill. “c/day” = cents per day.

Daily Supply Charge: A charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity you use.

*** Billing Rate:** This is displayed on your bill, and is the rate you are billed at before the Pay On Time Discount is calculated.

**** Pay On Time Discount (POTD) Rate:** This is for comparison only, and is the kWh rate after the POTD is deducted from the billing rate.

***** Feed-in Tariffs (PFIT and GFIT):** Available to customers who have installed a Qualifying Solar Energy Generation Facility (QSEGF) at their Supply Address. The PFIT is closed to new installations.

For information about choosing an energy retailer visit mpp.switchon.vic.gov.au

Reference: DOD66811MR, DOD66812MR, DOD66813MR, DOD66814MR

Retailer: M2 Energy Pty Ltd (Trading as Dodo Power & Gas) – Level 10, 452 Flinders Street, Melbourne VIC