

Energy Price Fact Sheet



AGL Sales Pty Limited

AGL Victoria residential electricity standing offer - AGOSR00056

Customer type	Fuel type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Citipower	Two rate: single rate with Controlled Load	Standing offer	01-Jan-2018

Electricity offer

Contract Term	No contract term
Contract expiry details	0
Bill Frequency	Every 3 months

Electricity Pricing Information

Two rate: single rate with Controlled Load	Price (exc. GST)	Price (inc. GST)
Daily supply charge	115.00 cents per day	126.50 cents per day
All usage	27.00 cents per kWh	29.70 cents per kWh
Controlled Load	Price (exc. GST)	Price (inc. GST)
Applicable to customers that have controlled load consumption - For example storage water heaters, with the hours of application determined by your Distributor.	19.00 cents per kWh	20.90 cents per kWh

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes

Are these prices fixed?	No
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We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect.

Electricity key contract features

Cooling off period	0 business days
Eligibility criteria	This standing offer applies to residential customers in Victoria within the Citipower electricity distribution area for premises already taking supply under this tariff.

Fees

Reconnection fee	Up to - \$39.52 This amount is GST inclusive and may be charged when your distributor has to reconnect or read your meter to enable you to move into a property or change retailer.
Disconnection fee	Up to - \$40.11 This amount is GST inclusive and may be charged when your distributor has to disconnect or read your meter to enable you to move out of a property or change retailer.
Cheque dishonour payment fee	Fixed rate - \$6.50 A dishonoured payment fee is charged when AGL attempts to process a payment via cheque and receive a dishonour notification from your bank. This amount is not subject to GST.
Direct debit dishonour payment fee	Fixed rate - \$2.30 A dishonoured payment fee is charged when AGL attempts to process a payment via direct debit and receive a dishonour notification from your bank. This amount is not subject to GST.
Other fee	Fixed rate - \$1.75 A \$1.75 (incl. GST) paper bill fee may apply for each bill sent by post.
Additional fee information	Additional fees and charges may apply. Please see the AGL market contract fee schedule at agl.com.au

Solar feed-in tariff options

AGL Retailer Feed-in Tariff (RFIT)	11.30 cents per kWh excl. GST
60 cent PFIT (pre 30 December 2011) + 11.3 cent RFIT -	71.30 cents per kWh excl. GST

Eligibility criteria applies. For more information, see www.energy.vic.gov.au/renewable-energy/victorian-feed-in-tariff. The AGL Retailer Feed-in Tariff may be varied by AGL.

Green Power option	Charge type	Amount (inc. GST)	Description
Greenpower 10%	Weekly charge	\$1.10 / week	For \$1.10 / week inc. GST we ensure energy equal to 10% of your usage will be fed into the grid from Accredited GreenPower generators.
Greenpower 20%	Weekly charge	\$1.80 / week	For \$1.80 / week inc. GST we ensure energy equal to 20% of your usage will be fed into the grid from Accredited GreenPower generators.
Greenpower 100%	Amount per unit of usage	\$0.055 / kWh	For 5.5c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators.

Electricity terms and conditions

For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au

Contact details and more information

Retailer	Phone number	Retailer's website
AGL	13 12 45	http://www.agl.com.au

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. To compare electricity offers available to you, go to compare.switchon.vic.gov.au.

This information is a guide only and does not recommend a particular offer.
You should make your own enquiries with retailers on any offers that interest you.